Uplink®

iOS App Overview v3.2

LOGIN

Get the Uplink app from the App Store.

Once you've downloaded and installed the app, use the credentials from the quick install manual to log in to your account.

Uplink®

Welcome!

Please Sign In to continue

Username

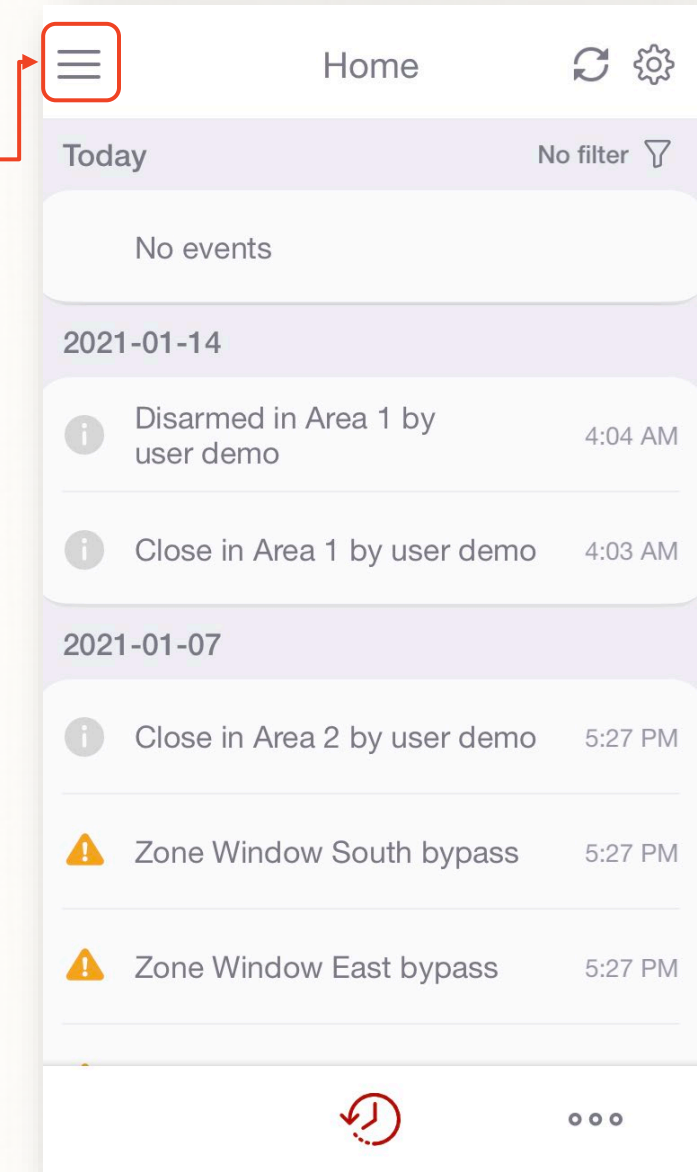Password

Forgot your username or password?

Sign In

By signing In you agree with our **Privacy Policy**.
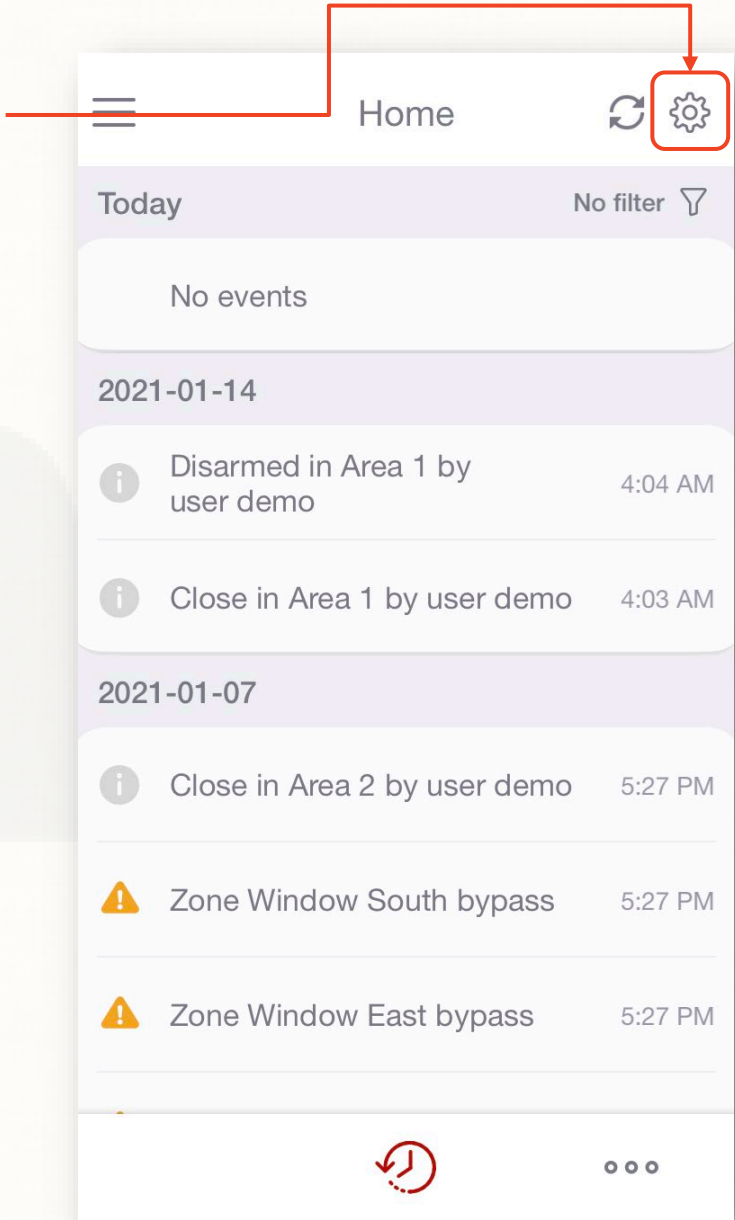All rights reserved by ©2022 Uplink Security Inc..

FIRST LOOK

Upon first start, the only active functionality will be the events log.
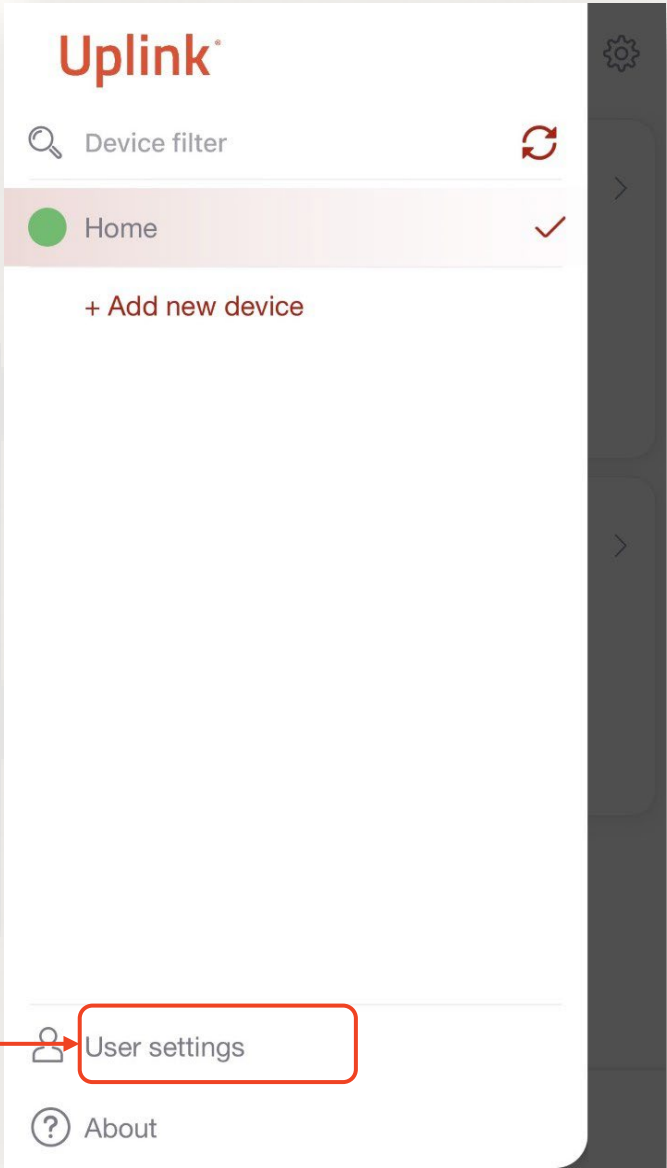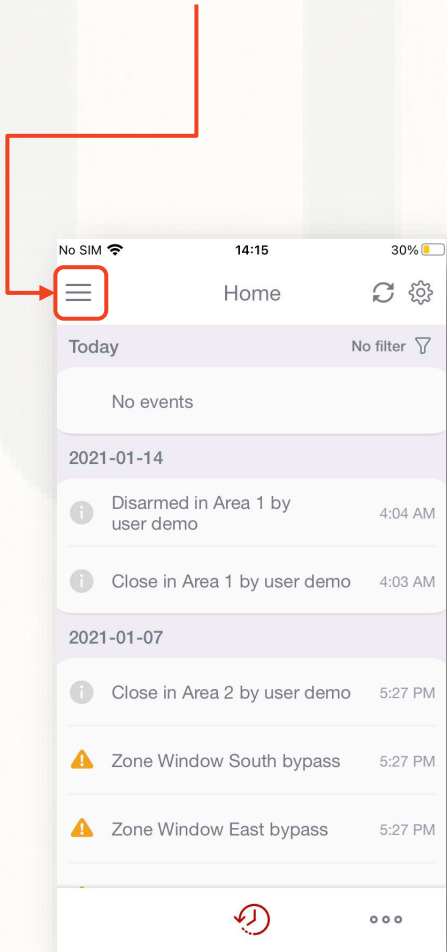
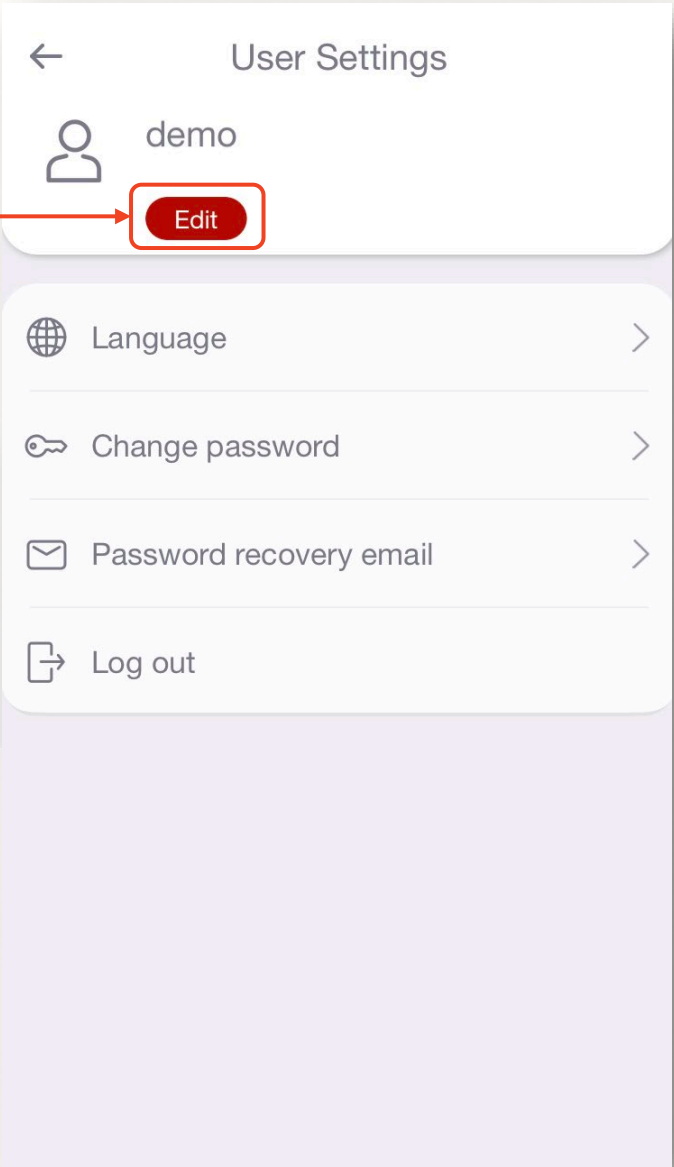**To access the account menu, click here.**

Go to settings to configure the App.

☰	Home	⟳ ⚙

Today   No filter ▽

No events

2021-01-14

ⓘ Disarmed in Area 1 by user demo   4:04 AM

ⓘ Close in Area 1 by user demo   4:03 AM

2021-01-07

ⓘ Close in Area 2 by user demo   5:27 PM

⚠ Zone Window South bypass   5:27 PM

⚠ Zone Window East bypass   5:27 PM

☰	Home	⟳ ⚙

Today   No filter ▽

No events

2021-01-14

ⓘ Disarmed in Area 1 by user demo   4:04 AM

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2021-01-07

ⓘ Close in Area 2 by user demo   5:27 PM

⚠ Zone Window South bypass   5:27 PM

⚠ Zone Window East bypass   5:27 PM

USERNAME AND PASSWORD

Go to the "My Account" icon if you want to change your username and password.

Press "Edit" in the User settings menu.

Uplink

🔍 Device filter 🔄

🟢 Home ✓

+ Add new device

👤 User settings

❓ About

No SIM 📶 14:15 30% 🔋

☰ Home 🔄 ⚙️

Today No filter ▽

No events

2021-01-14

ⓘ Disarmed in Area 1 by user demo 4:04 AM

ⓘ Close in Area 1 by user demo 4:03 AM

2021-01-07

ⓘ Close in Area 2 by user demo 5:27 PM

⚠️ Zone Window South bypass 5:27 PM

⚠️ Zone Window East bypass 5:27 PM

🕐 ⚫⚫⚫

← User Settings

👤 demo

Edit

🌐 Language ›

🔑 Change password ›

✉️ Password recovery email ›

↪️ Log out

USERNAME AND PASSWORD

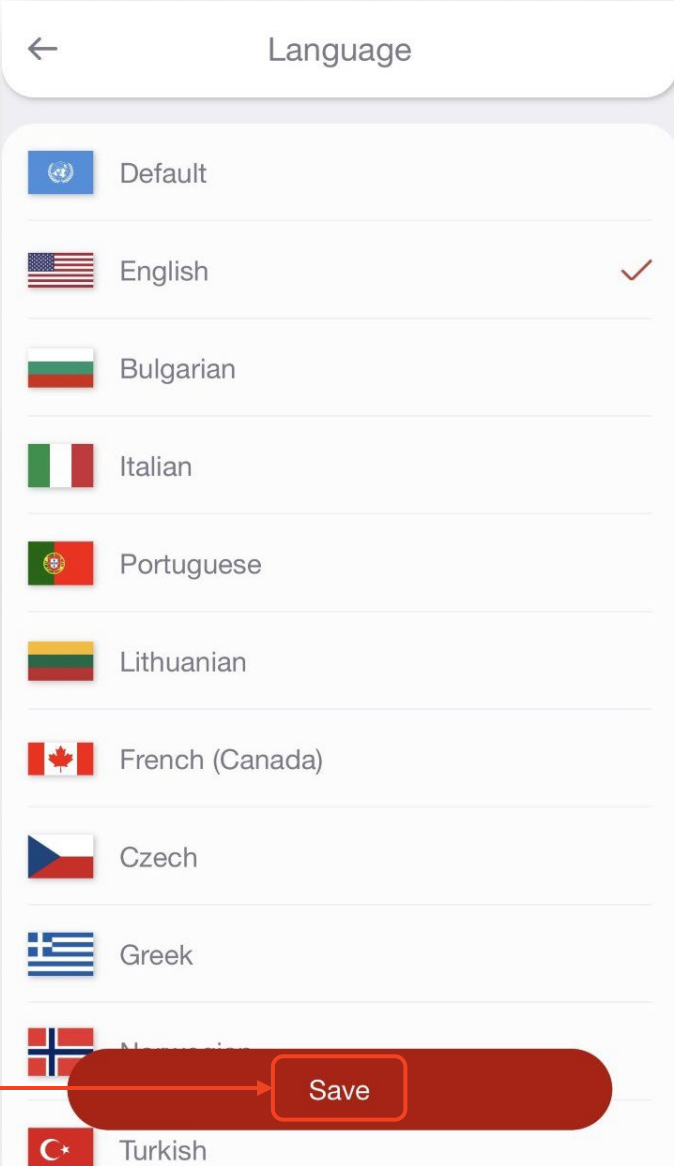**Fill in the desired fields and press "Save" when done.**

LANGUAGE

Go to the "User Settings" menu and select "Language" if you want to change your preferred language.
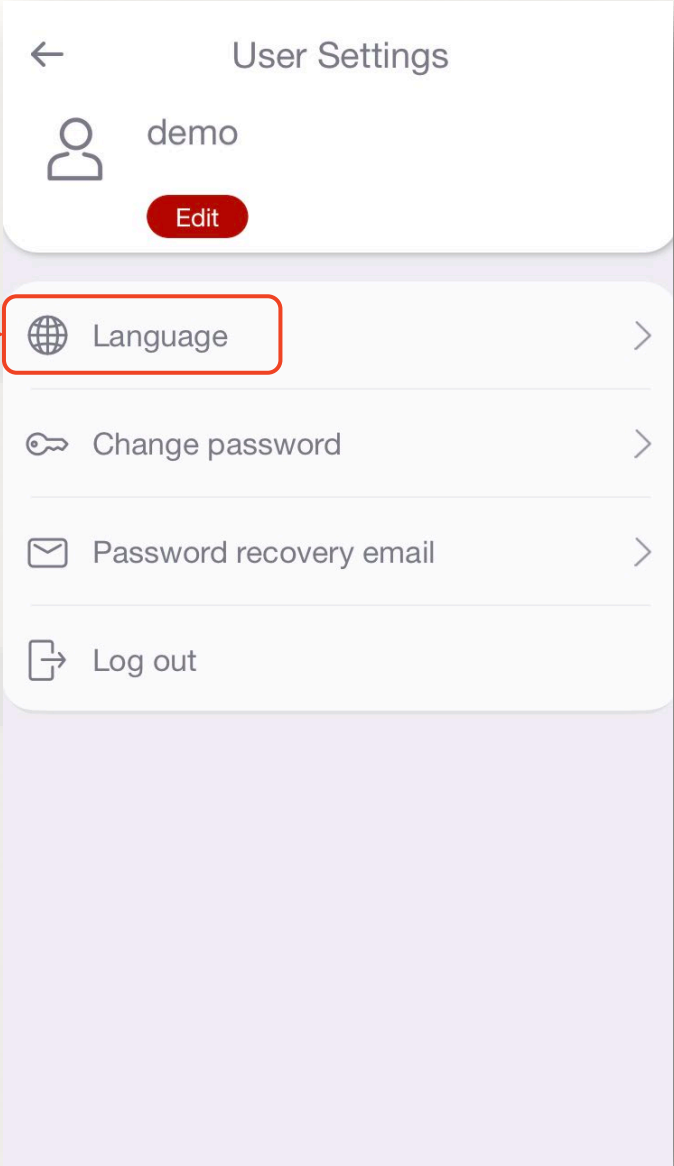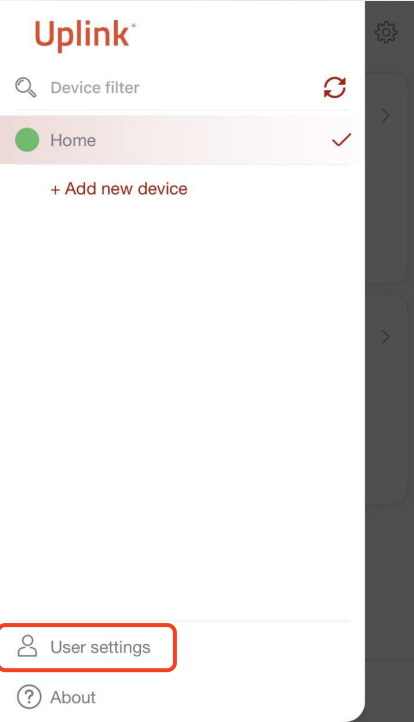
Select your language of choice and press "Save".

User Settings

demo

Edit

🌐 Language >

🔑 Change password >

✉️ Password recovery email >

➡️ Log out

Uplink

🔍 Device filter

🟢 Home ✓

+ Add new device

⚙️

👤 User settings

❓ About

Language

🏳️ Default

🇺🇸 English ✓

🇧🇬 Bulgarian

🇮🇹 Italian

🇵🇹 Portuguese

🇱🇹 Lithuanian

🇨🇦 French (Canada)

🇨🇿 Czech

🇬🇷 Greek

🇳🇴 Norwegian

Save

🇹🇷 Turkish

NOTIFICATIONS

Go to "Notifications" and choose how you would like to receive different events on your smartphone.

Device Settings

Home
Serial number 818016

Edit

🔔 Notifications ⟩

🔒 Remote Arming/Disarming ⟩

👤 Users ⟩

🏷 Labels ⟩

〰 Device Diagnostics ⟩
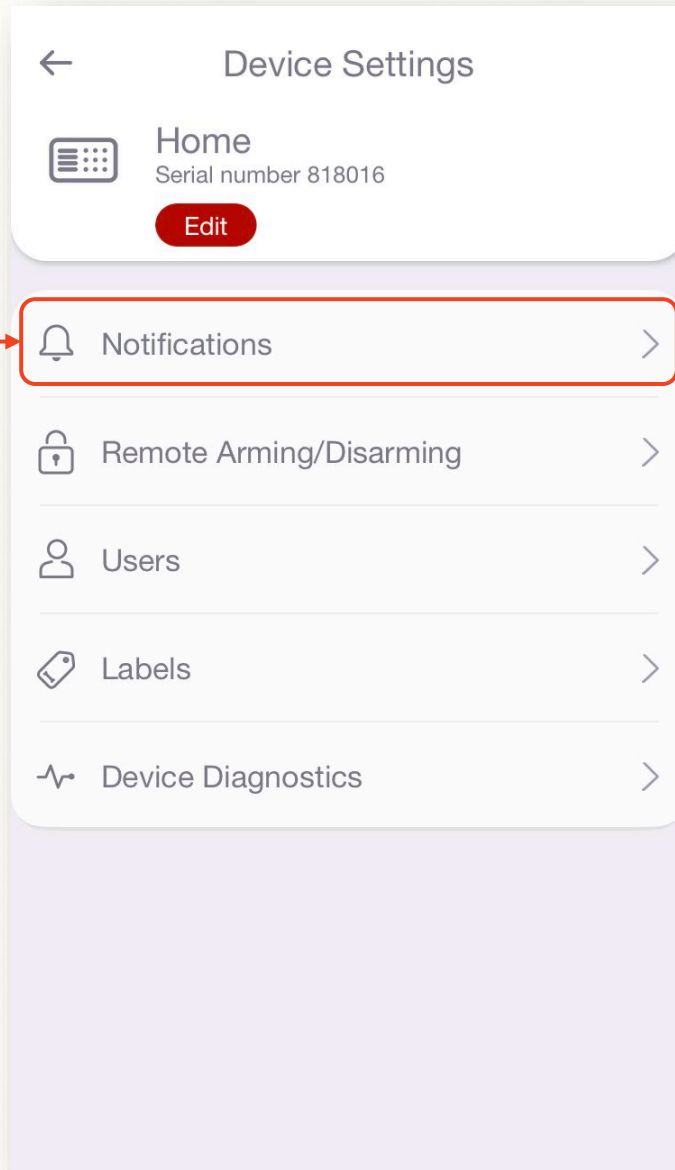
Select the "+ Add" button for your preferred way of notification.

Notifications

My notifications   All notifications

Push notifications

+ Add push notification

Email notifications

+ Add email notification
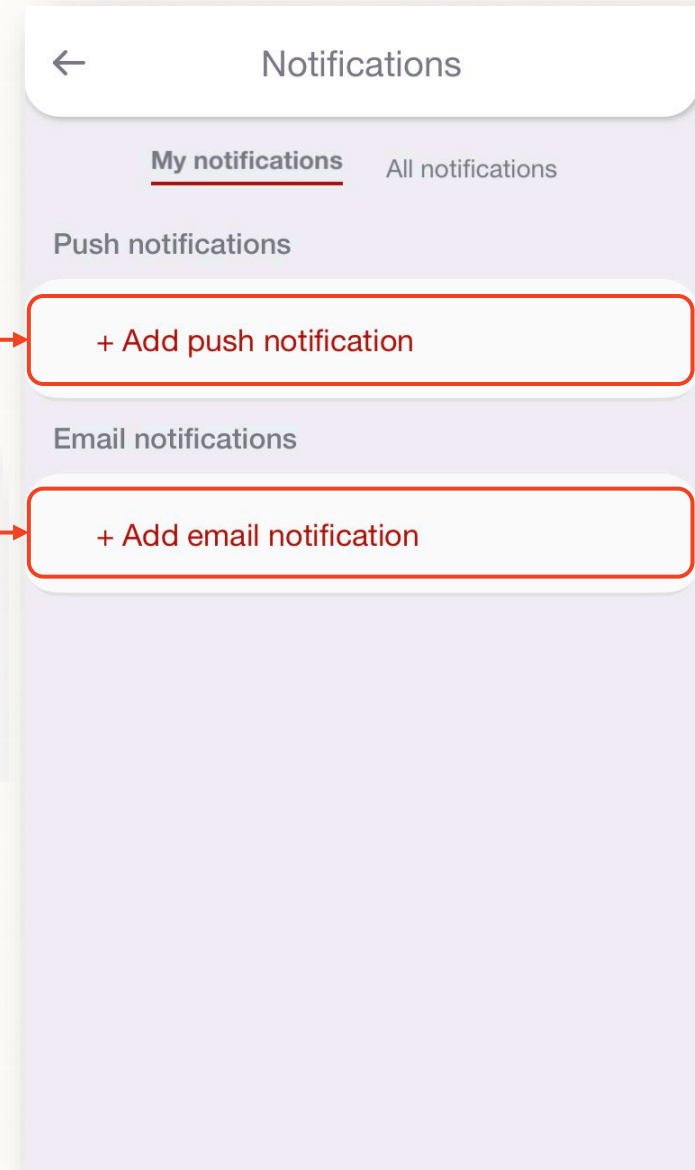
NOTIFICATIONS

Select type of events to be reported for each notification channel.

Can be used when your phone is in "vibrate" mode and you want to be sure that you won't miss something.

Push notification

← Push notification

🔔 Alarm (Default) ⬤

⚠️ Trouble (Default) ⬤

ⓘ Info (Default) ○

Save
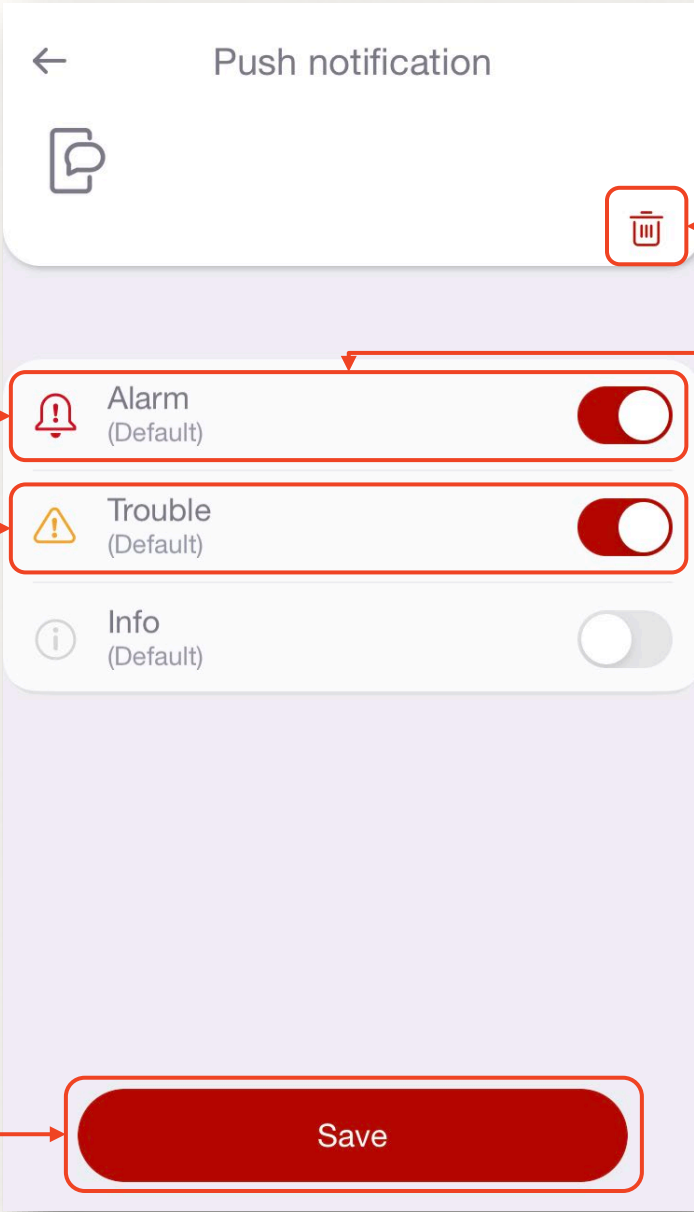
Your notification channels will be displayed as a list.

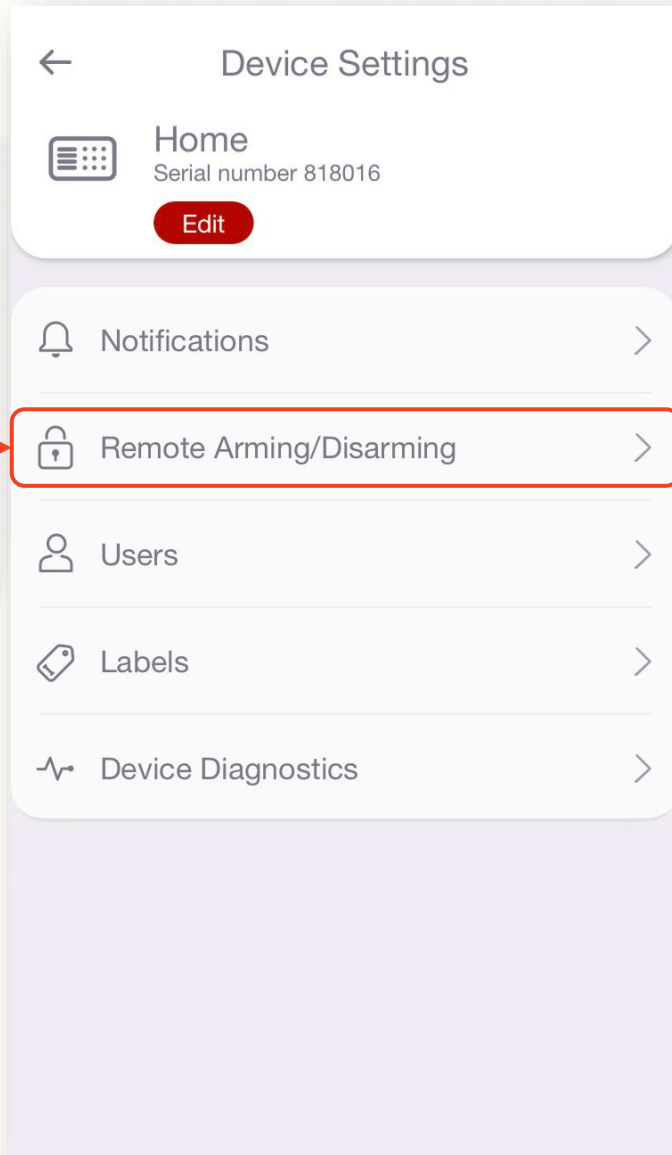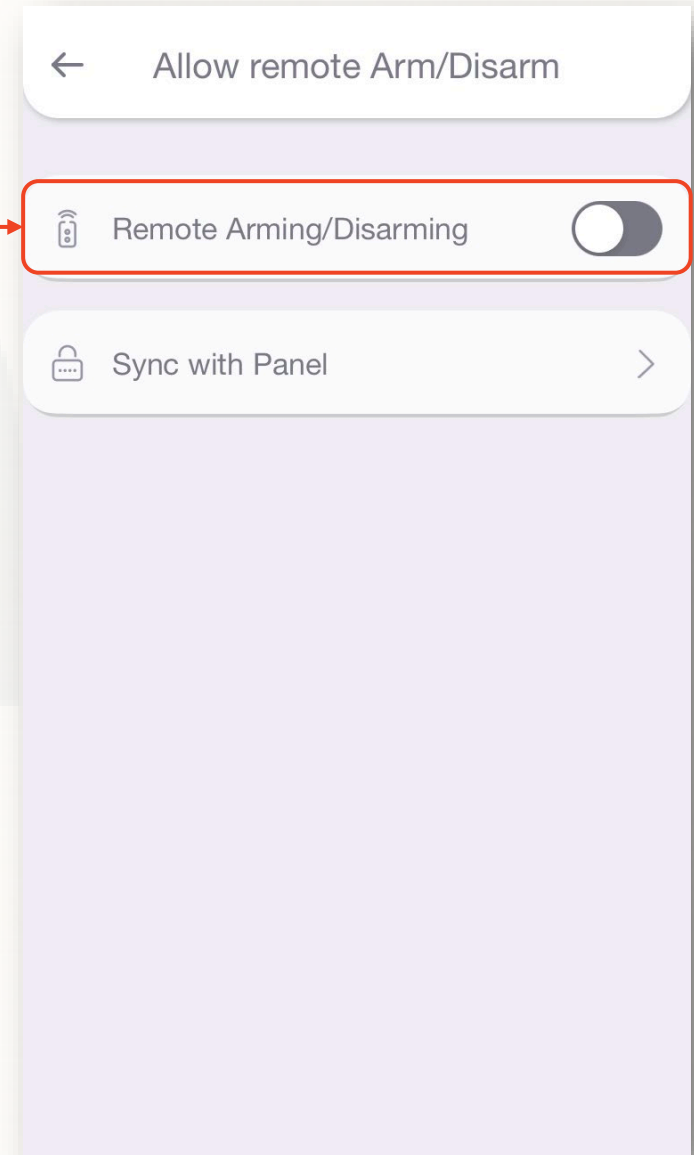**To make changes, select the notification you'd like to edit or remove. Thus, returning to the previous screen.**

Notifications

← Notifications

My notifications   All notifications

Push notifications

📱 Petre's iPhone 🔔 ＞

Email notifications

✉️ info@uplink.com ⓘ ＞

+ Add email notification
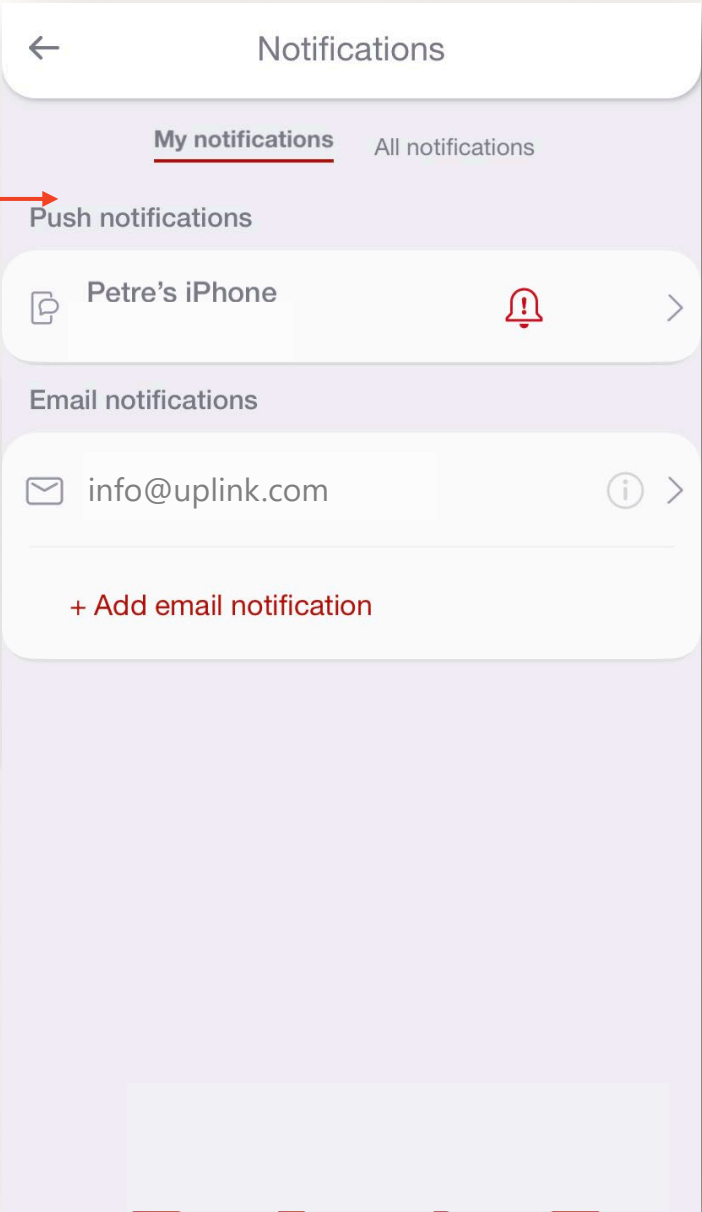
HOW TO ENABLE REMOTE ARMING/DISARMING

To enable this functionality, additional wiring and configuration of the alarm panel must be done by your installer.

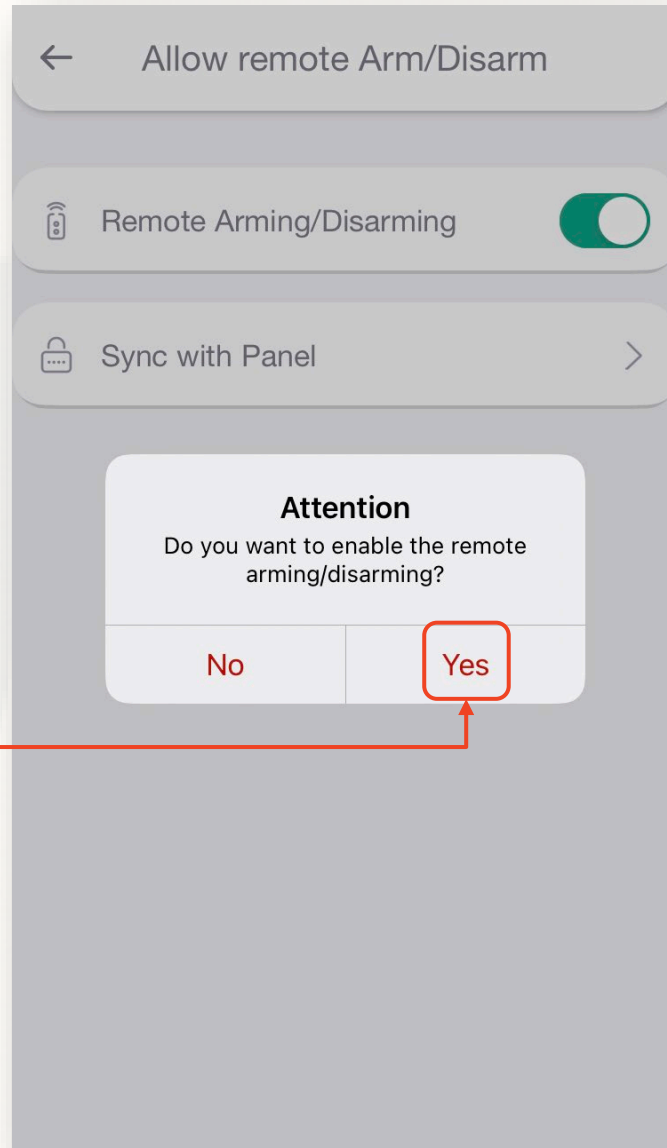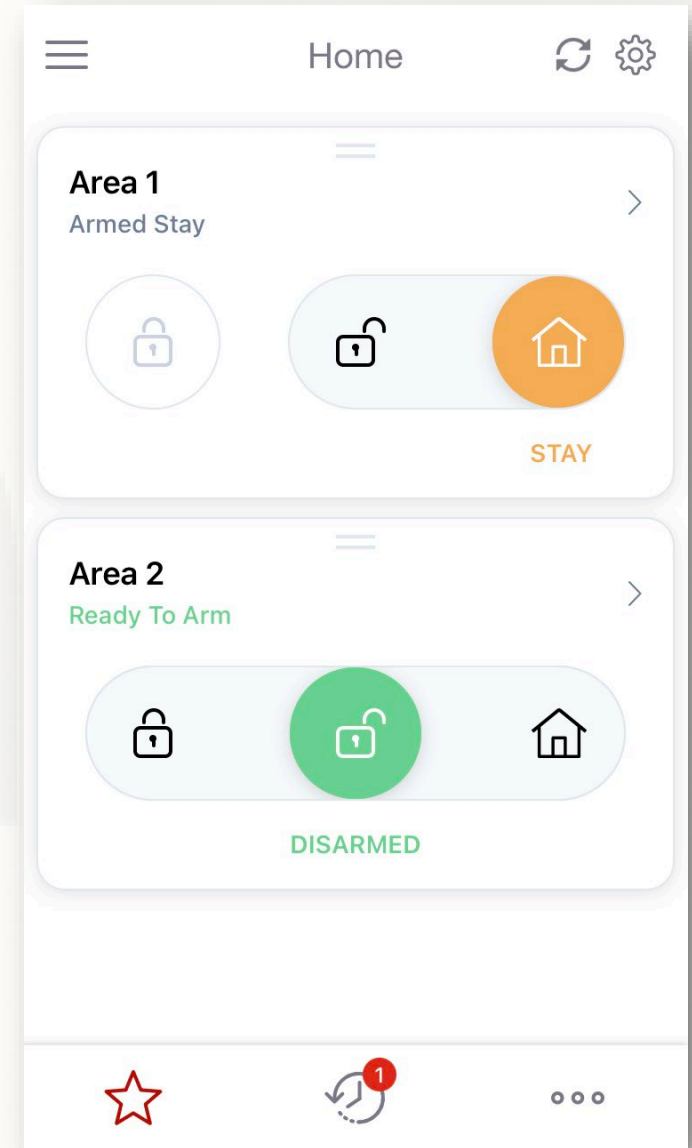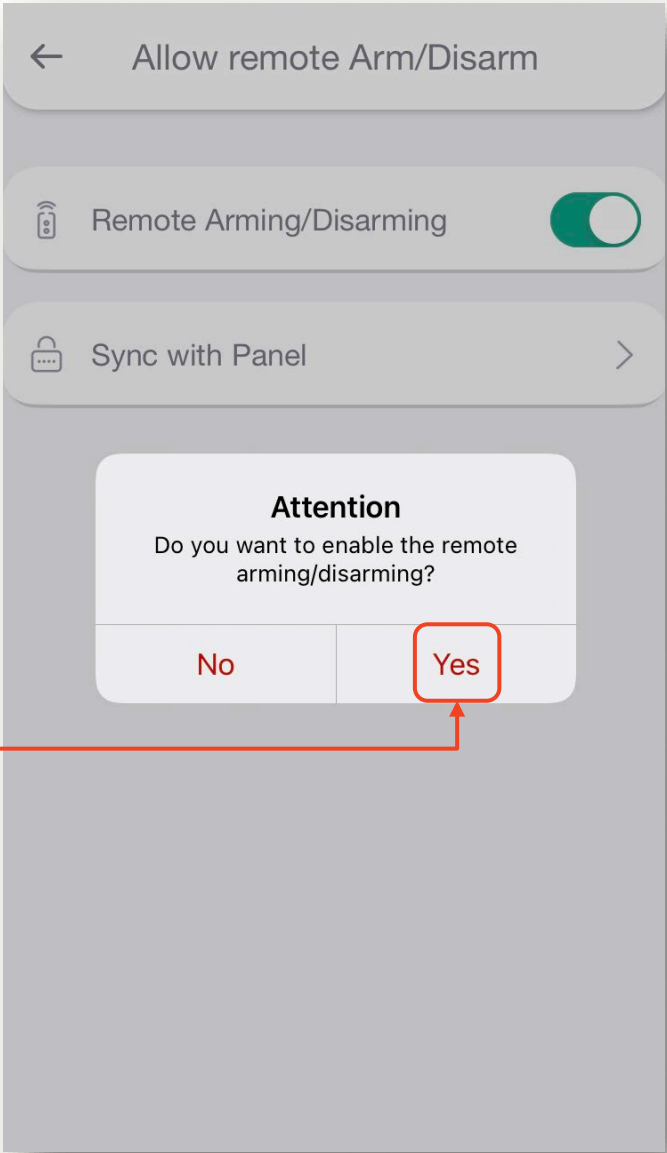**Go to "Remote Arming/Disarming" to setup this functionality.**

← Device Settings

Home
Serial number 818016

Edit

🔔 Notifications >

🔒 Remote Arming/Disarming >

👤 Users >

🏷️ Labels >

〜 Device Diagnostics >

Slide to enable the Remote arming/ disarming.

← Allow remote Arm/Disarm
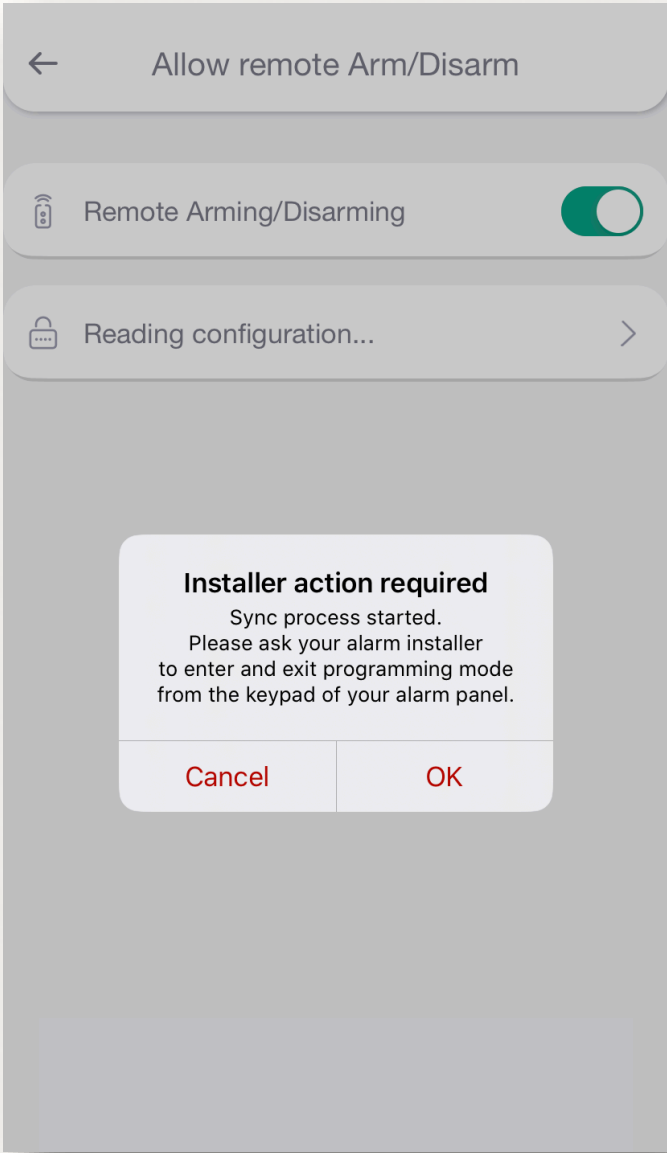
📟 Remote Arming/Disarming ⬤

🔓 Sync with Panel >

REMOTE ARMING/DISARMING (KEYBUS WIRING – DSC PANELS)

To enable this functionality, additional wiring and configuration of the alarm panel must be done by your installer.

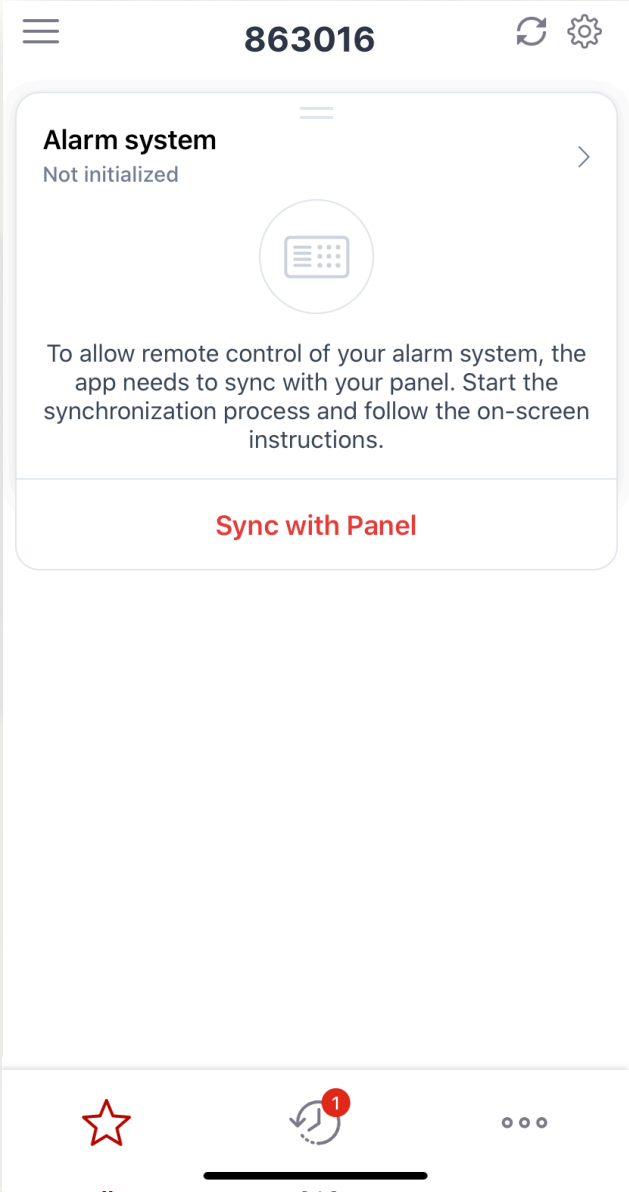**Confirm to enable the functionality.**

← Allow remote Arm/Disarm

Remote Arming/Disarming

Sync with Panel

Attention
Do you want to enable the remote arming/disarming?

No | Yes

After confirmation, the Remote Arming/Disarming feature will be available at the homepage.

Home

Area 1
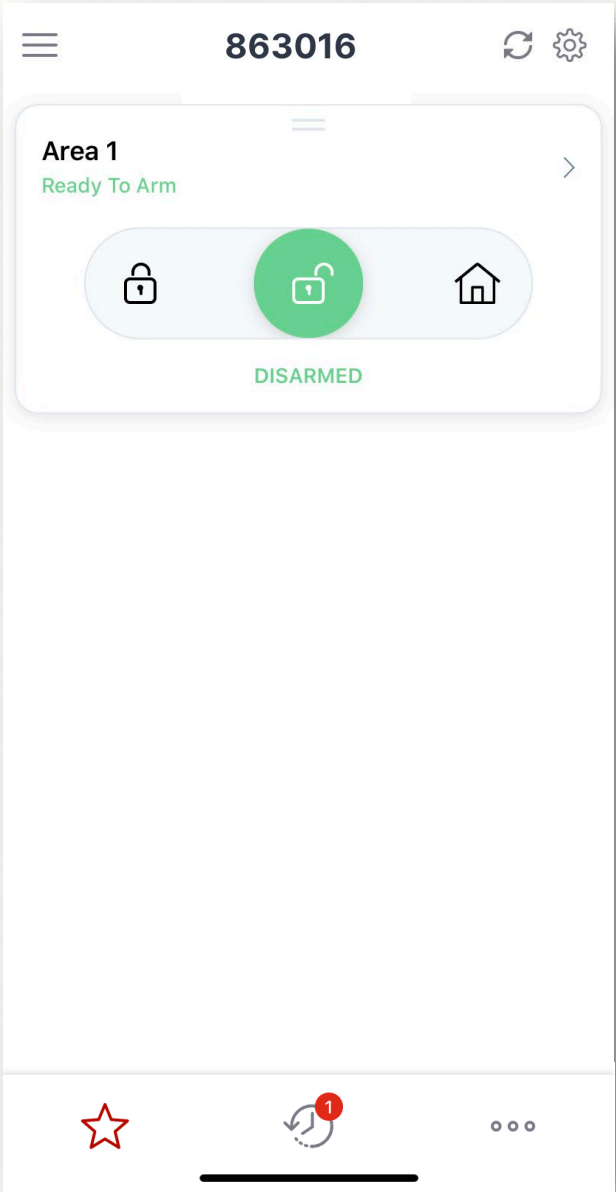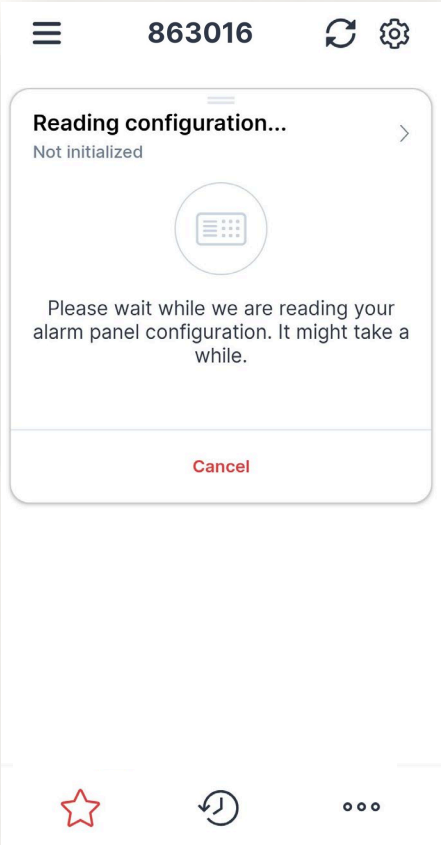Armed Stay

STAY

Area 2
Ready To Arm

DISARMED

REMOTE ARMING/DISARMING (KEYBUS WIRING – HONEYWELL PANELS)

To enable this functionality, additional wiring and configuration of the alarm panel must be done by your installer.

Confirm to enable the functionality.

← Allow remote Arm/Disarm

Remote Arming/Disarming

Sync with Panel ›

Attention
Do you want to enable the remote arming/disarming?

No | Yes

In order to synchronize the settings from the panel ask your alarm installer to enter and exit programming mode from the keypad of your alarm panel.

← Allow remote Arm/Disarm

Remote Arming/Disarming

Reading configuration... ›

Installer action required
Sync process started.
Please ask your alarm installer
to enter and exit programming mode
from the keypad of your alarm panel.

Cancel | OK

REMOTE ARMING/DISARMING (KEYBUS WIRING – HONEYWELL PANELS)

To enable this functionality, additional wiring and configuration of the alarm panel must be done by your installer.

The installer should enter and exit programming mode within the timeframe specified in the mobile app.

Wait for the app to synchronize with your alarm panel.
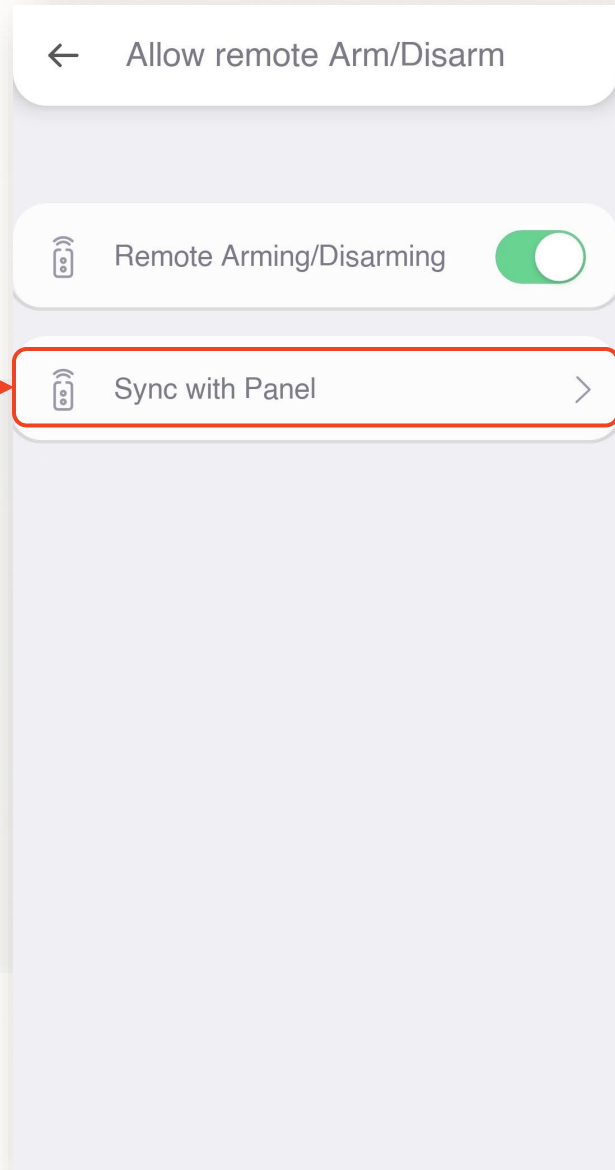*Do not operate the keypad during the sync process.*

REMOTE ARMING/DISARMING (SYNCH WITH PANEL)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

If panel programming is changed after the initial synchronization you need to select "Sync with Panel" and follow the instructions in the app.
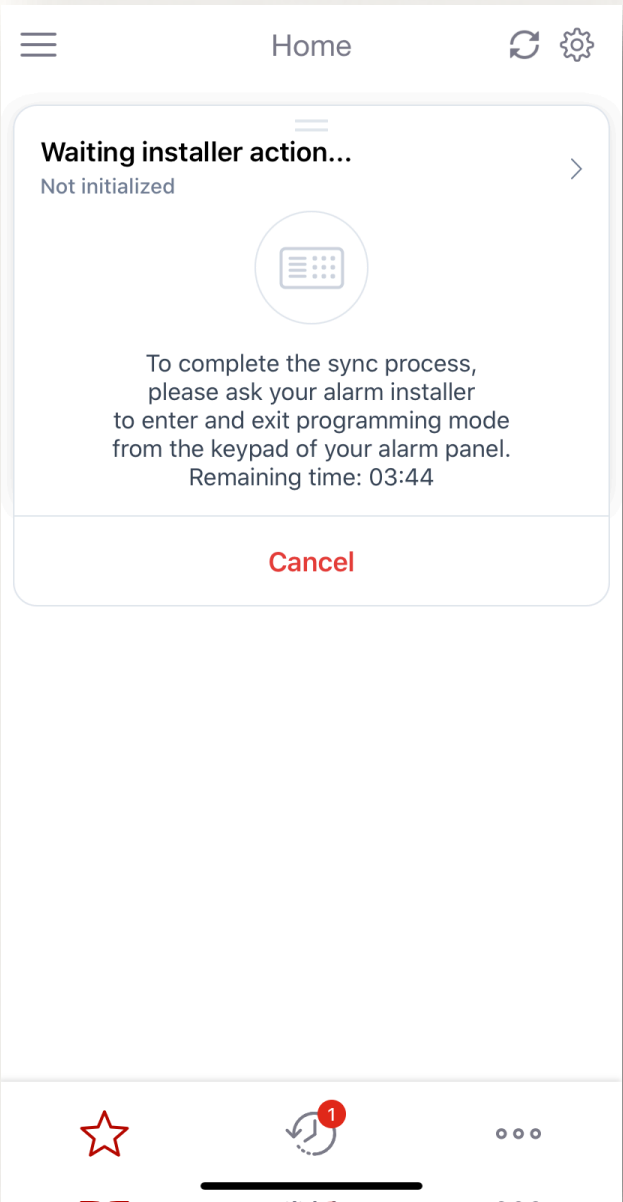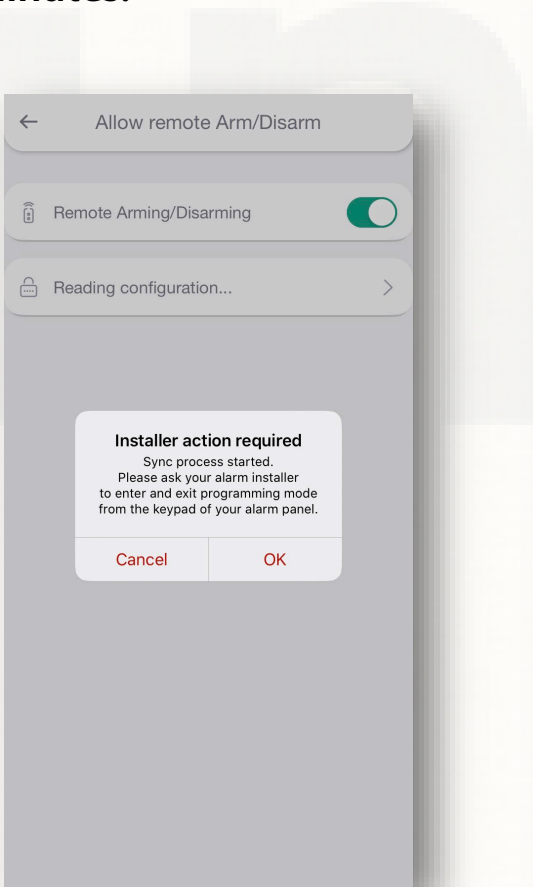
DO NOT operate the keypad during the sync process.

← Allow remote Arm/Disarm

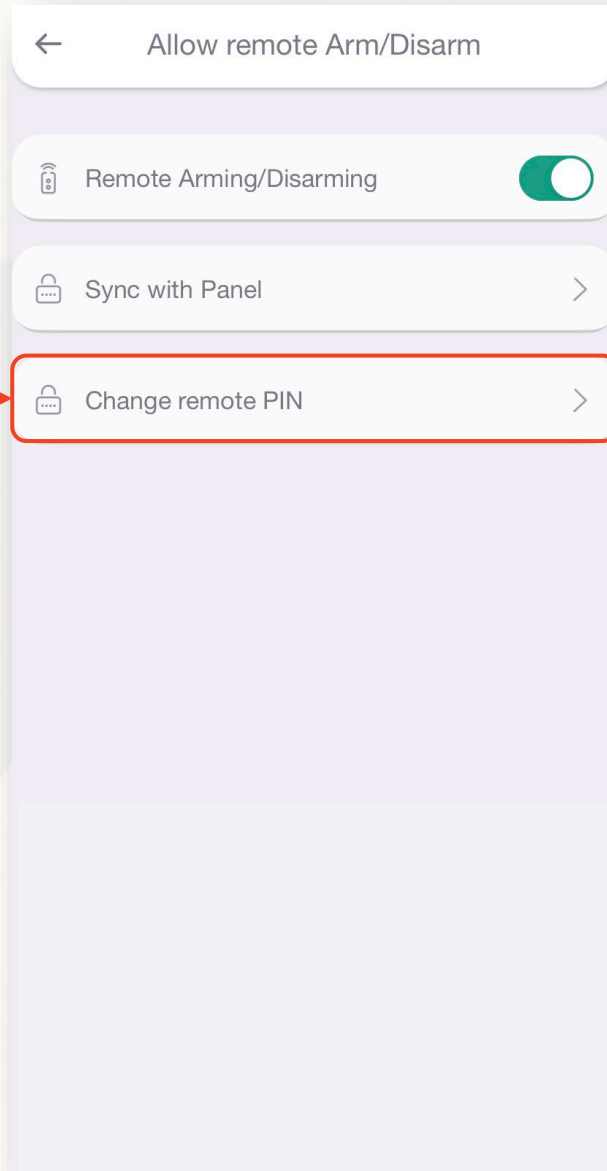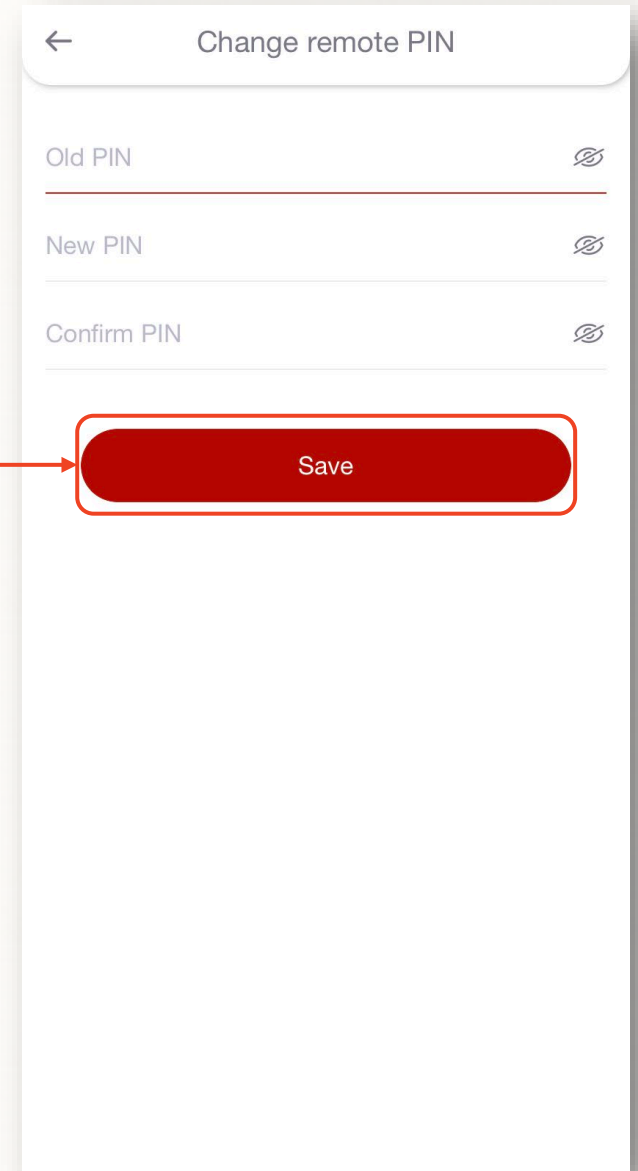Remote Arming/Disarming ⬤

Sync with Panel ⟩

REMOTE ARMING/DISARMING (KEYSWITCH WIRING)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

Upon first activation, you will be asked to set the PIN for the remote ARM/DISARM.

Enter and confirm your 4-digit PIN then press "Continue"

← Allow remote Arm/Disarm

Remote Arming/Disarming

Enter PIN
To allow remote access, please prepare to arm or disarm your alarm system locally

PIN 👁

Confirm PIN 👁

Cancel   OK
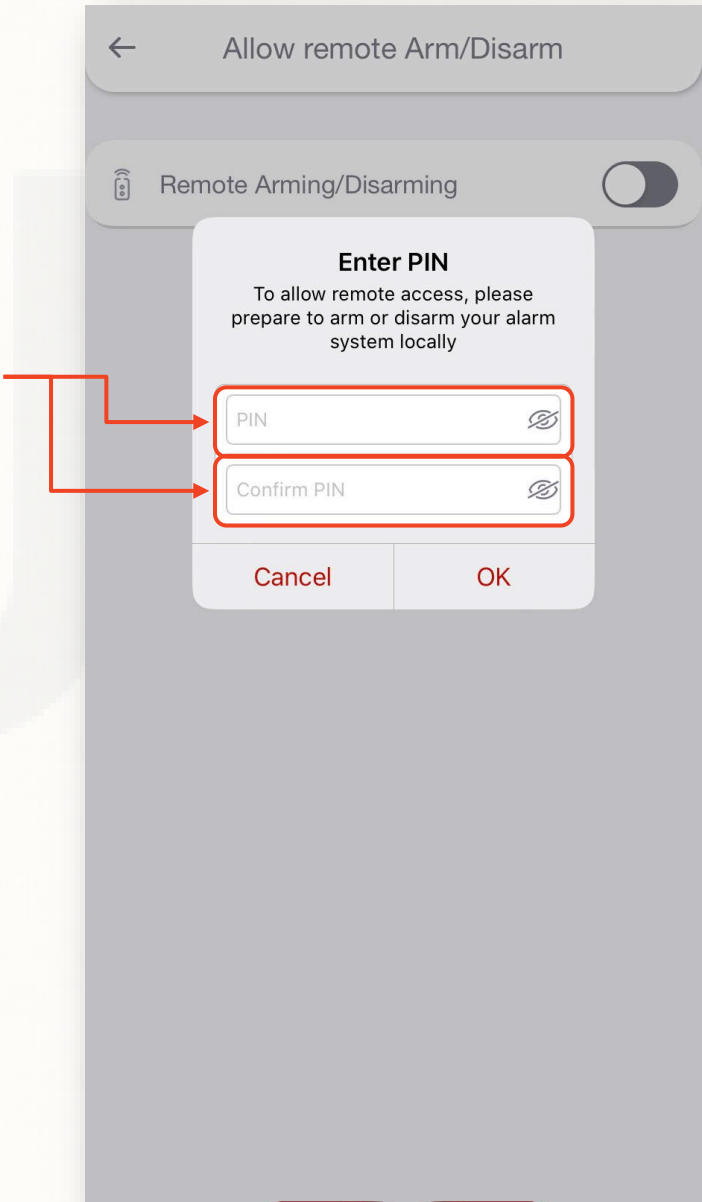
To complete the initial pairing procedure, you must arm and disarm the alarm panel locally (from the keypad) within 2 minutes.

← Allow remote Arm/Disarm

Remote Arming/Disarming

🔒 Reading configuration...

Installer action required
Sync process started.
Please ask your alarm installer
to enter and exit programming mode
from the keypad of your alarm panel.

Cancel   OK

☰   Home   ⟳ ⚙

☰

Waiting installer action...
Not initialized   ›

To complete the sync process,
please ask your alarm installer
to enter and exit programming mode
from the keypad of your alarm panel.
Remaining time: 03:44

Cancel

⭐   🕐①   • • •

REMOTE ARMING/DISARMING (PIN CHANGE)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

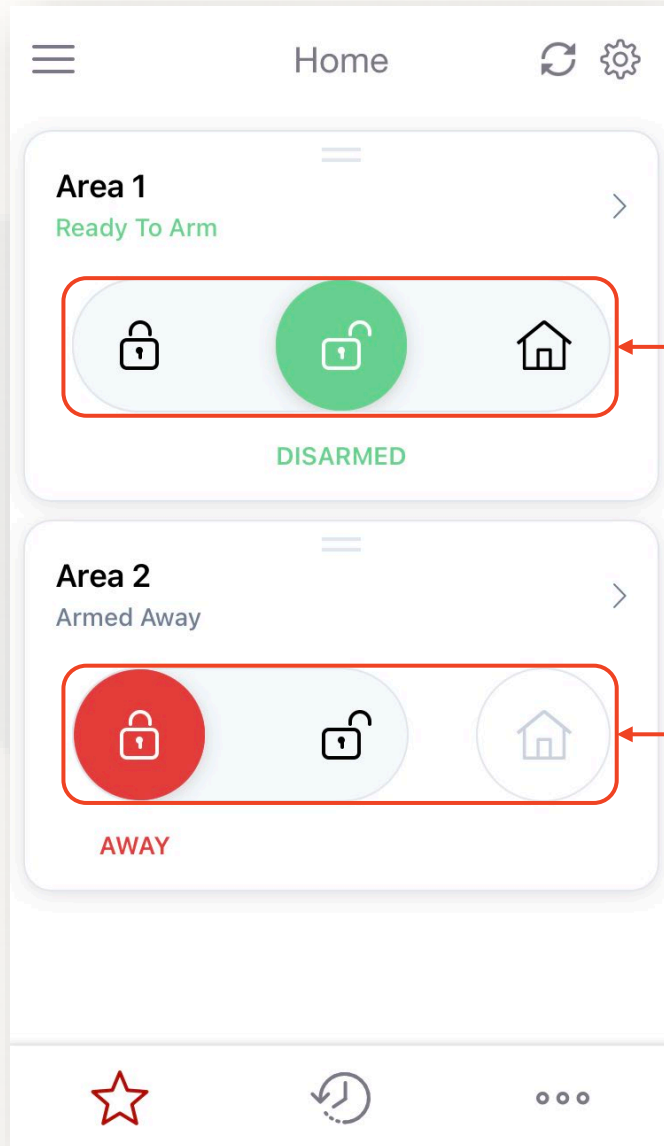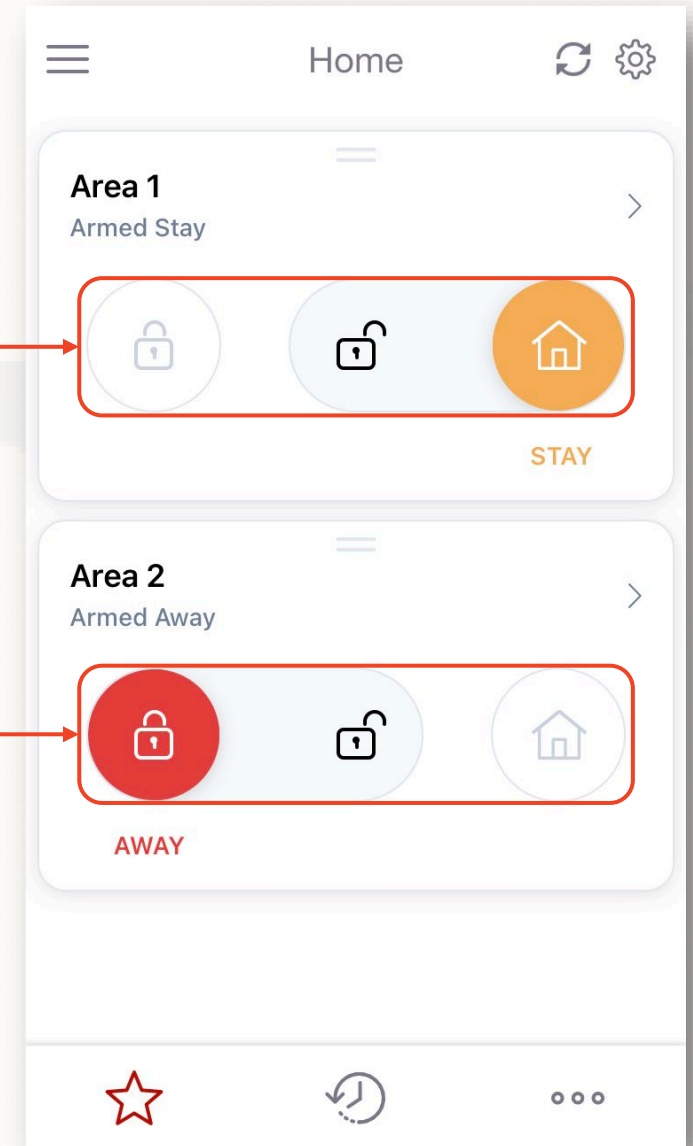**In case you want to change your PIN, you can change it by selecting "Change the remote PIN".**

←   Allow remote Arm/Disarm

📶 Remote Arming/Disarming   ⬤

🔒 Sync with Panel   ›

🔒 Change remote PIN   ›

Enter the old PIN, followed by the new one twice and press "Save" to confirm.

←   Change remote PIN

Old PIN   👁

New PIN   👁

Confirm PIN   👁

Save

REMOTE ARMING/DISARMING (PARTITIONS)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

Use the slider to quickly "Stay", "Away" or "Disarm" desired partition.

Area 1
Ready To Arm

DISARMED

Area 2
Armed Away

AWAY

Area 1
Armed Stay

STAY

Area 2
Armed Away

AWAY

REMOTE ARMING/DISARMING (ZONES)

To enable this functionality, additional wiring and configuration of the alarm panel must be completed by the installer.

Use the arrow button to see the zones status and bypass a specific zone.
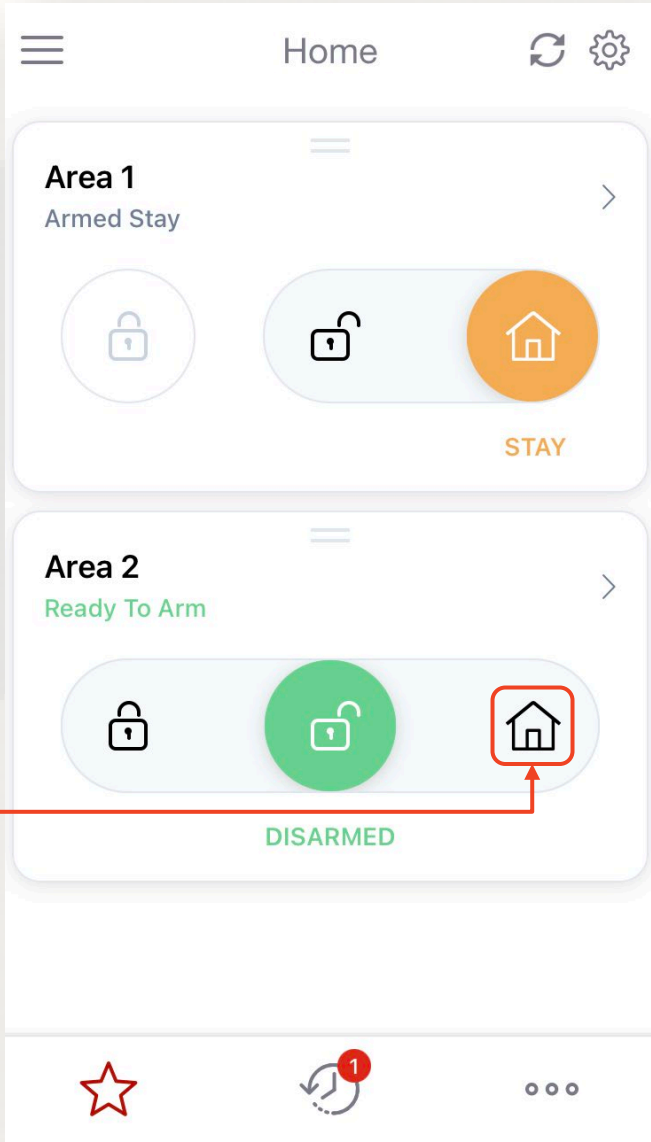
Slide the button to bypass/ unbypass the zone.
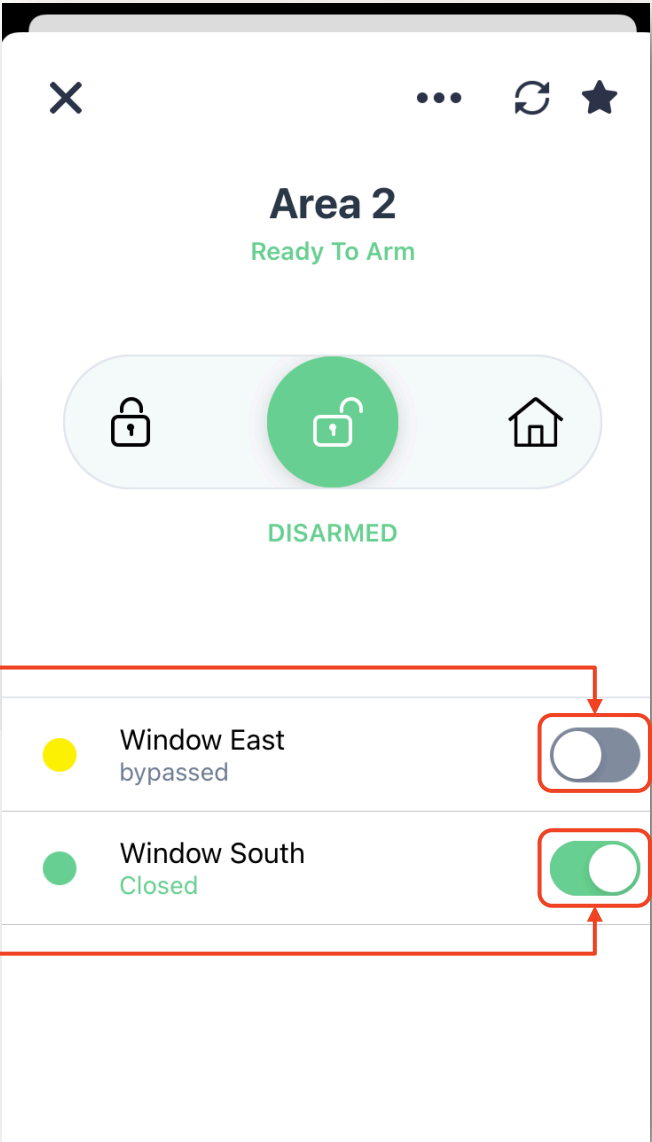
USERS

Go to "Users" menu if you want to add, remove, or edit the users.
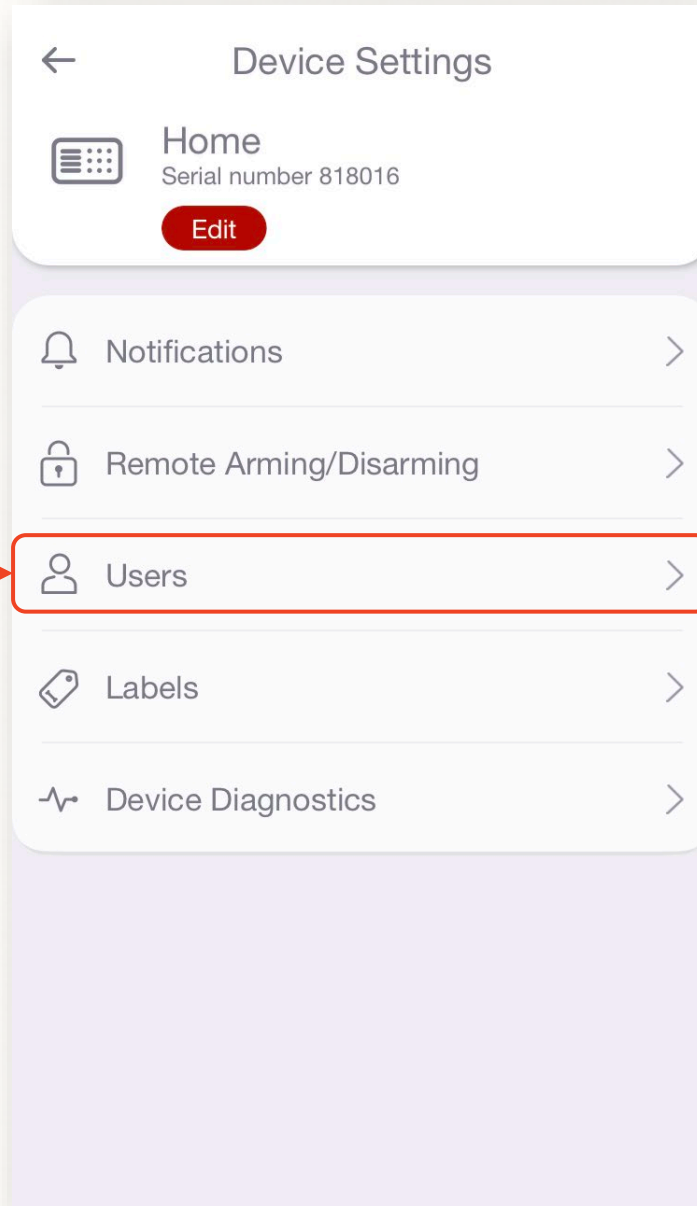
Select "Add new user" if you want to add additional user account to this device (e.g., spouse, kids, relatives).

← Device Settings

Home
Serial number 818016

Edit

🔔 Notifications ›

🔒 Remote Arming/Disarming ›

👤 Users ›

🏷️ Labels ›

〰️ Device Diagnostics ›

← Users

Users that have access to Home

👤 demo
Allow remote Arm/Disarm, Master user

👤 test_account
Allow remote Arm/Disarm, Master user

+ Add user
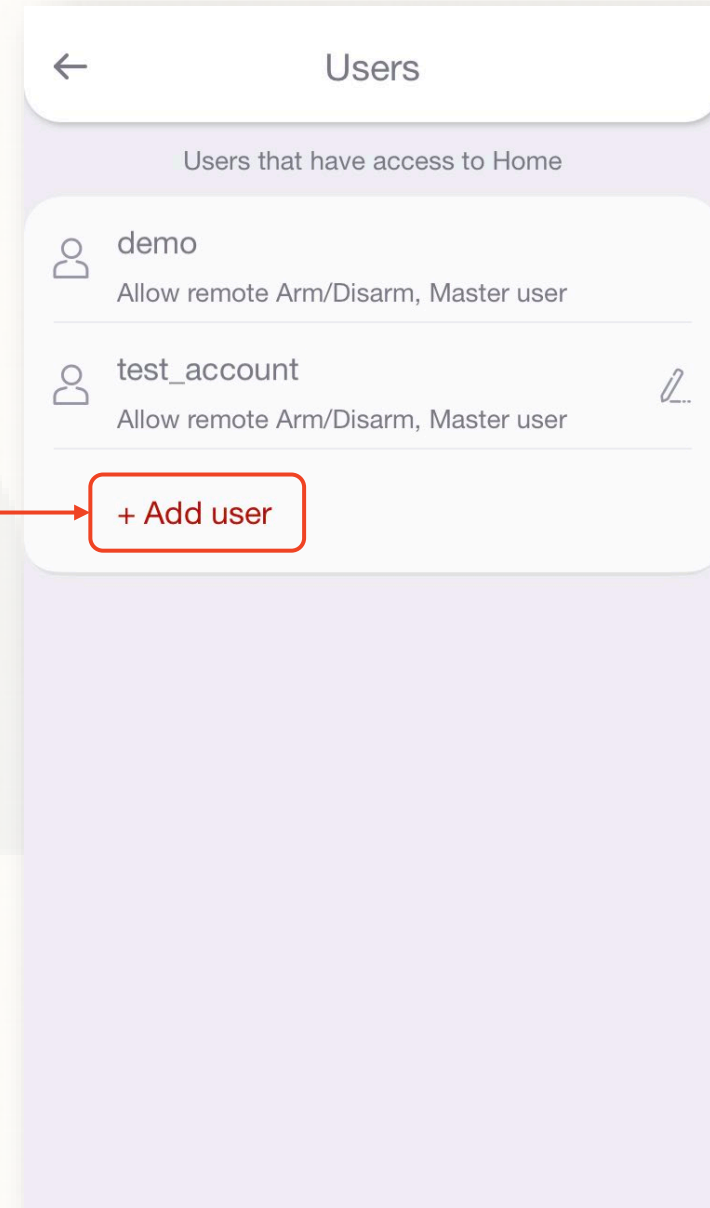
USERS

Populate the required information in the following fields.

Only "Master user" accounts can add new users, additional devices and label partitions, zones and users.

For security reasons, we recommend that you create only one master user.

To allow the remote-control permissions select "Allow remote Arm/Disarm" option.

← **Add user**

Full Name

Login Name

Password 👁

Confirm password 👁

Email address

* This email will only be used for password recovery.

Allow remote Arm/Disarm ✓

Master user ✓

Save

LABELS

Navigate to "Labels" menu if you want to name your partitions, zones and users.*

Device Settings

← **Device Settings**

🔲 **Home**
Serial number 818016

Edit

🔔 Notifications ›

🔒 Remote Arming/Disarming ›

👤 Users ›

🏷 **Labels** ›

〰 Device Diagnostics ›
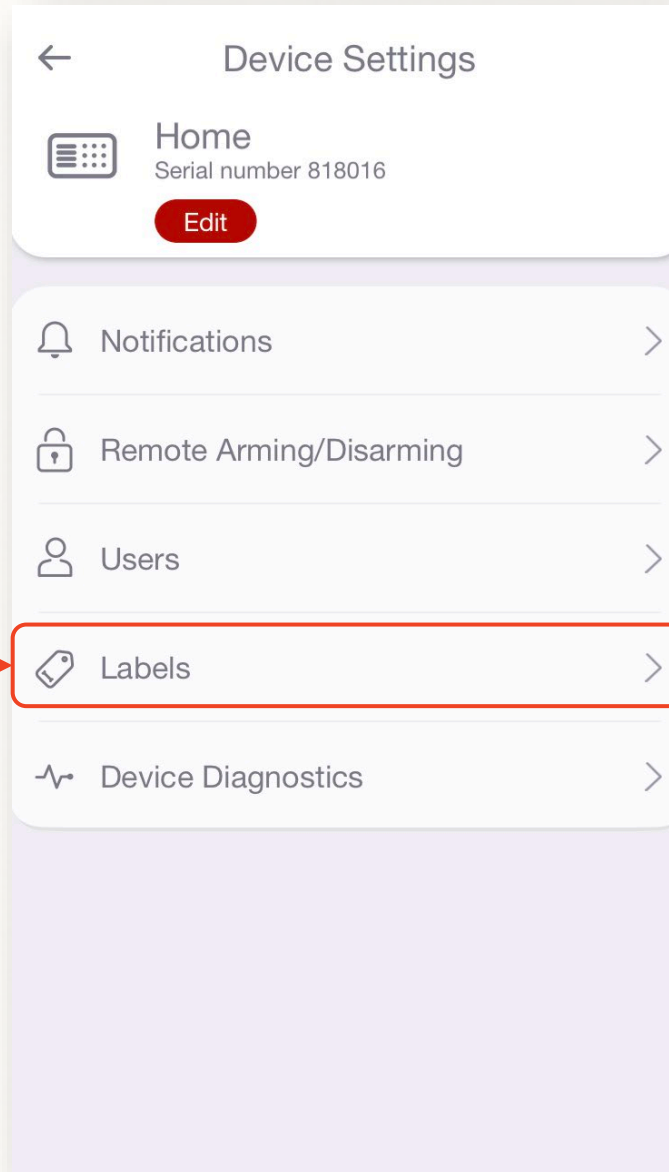
To label a partition, select "Add Label".
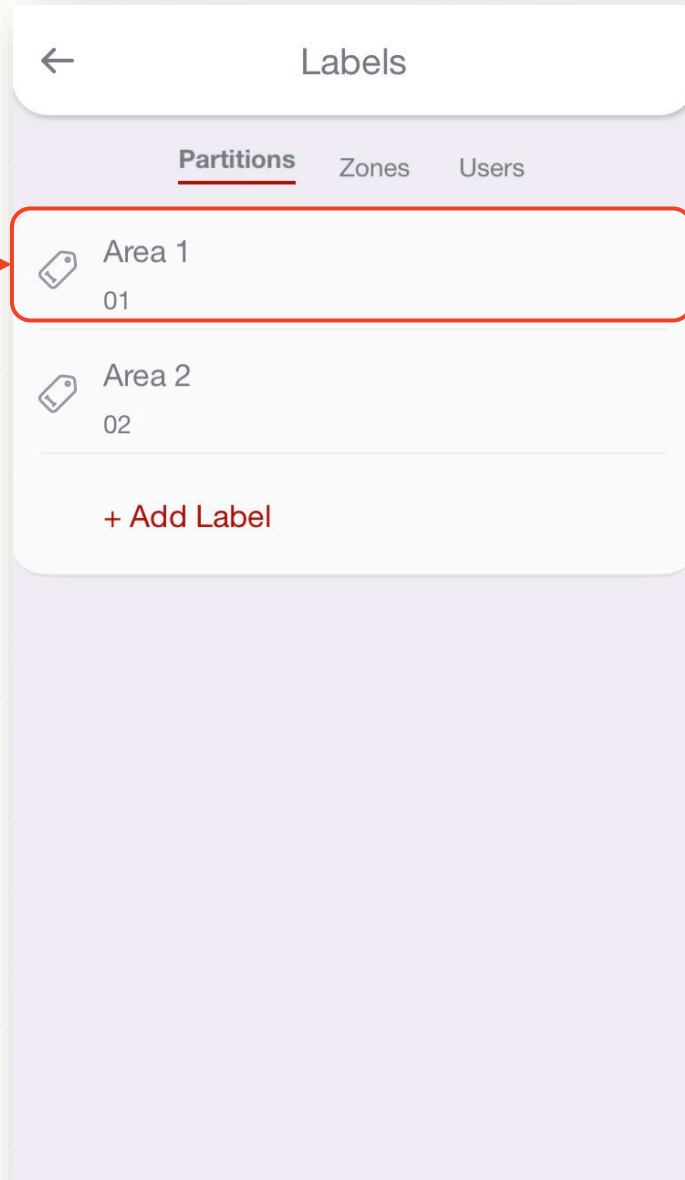
To label a zone or user use the respective tabs.

Labels

← **Labels**

Partitions → Zones   Users

🏷 Area 1
01

🏷 Area 2
02

+ Add Label
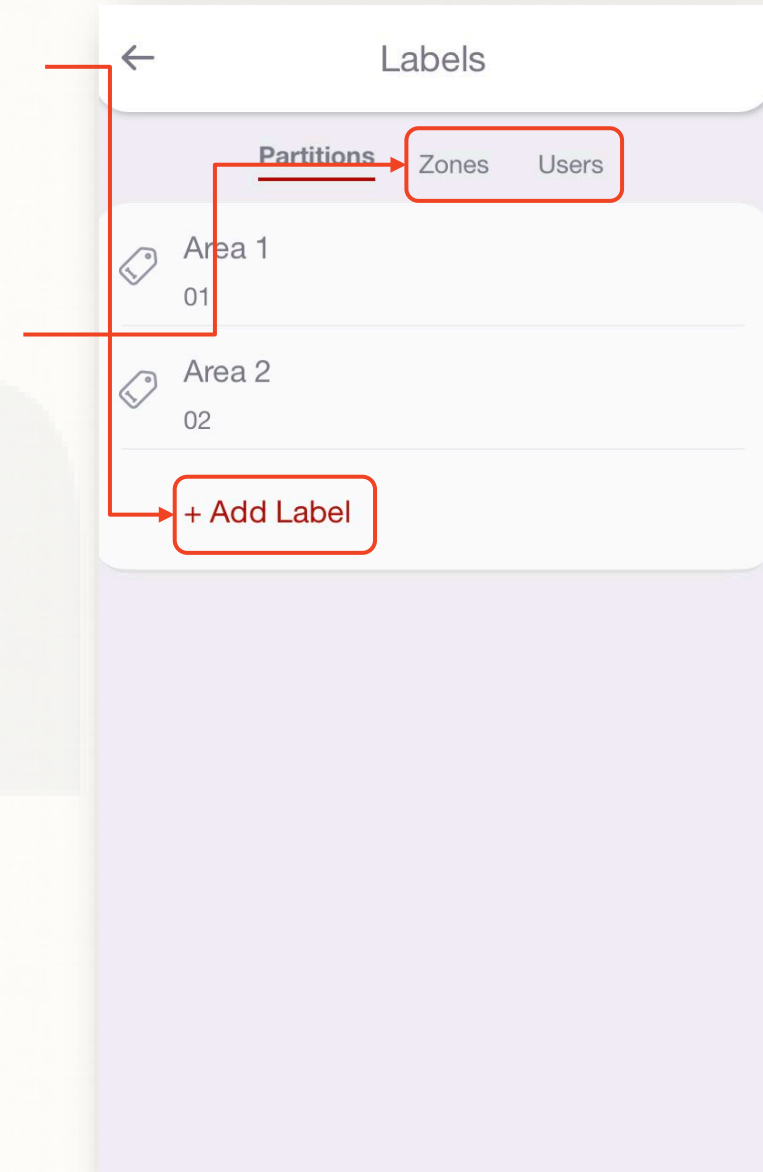
*To label partitions, zones and users you need to have a "Master User" account
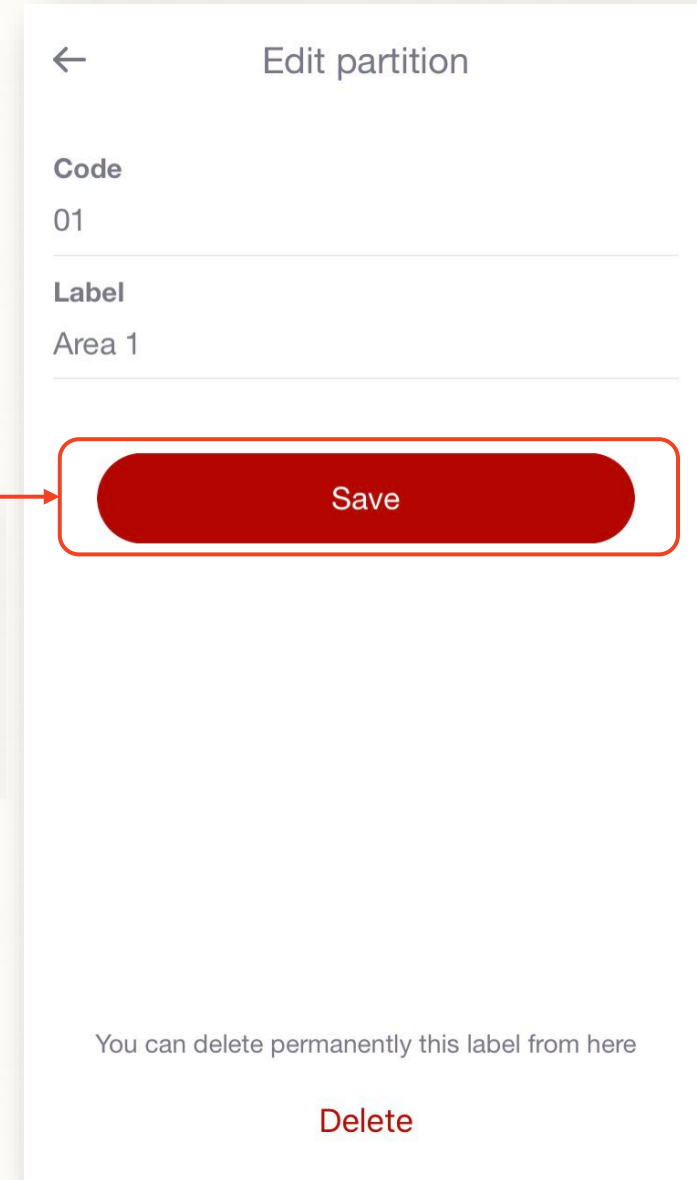
LABELS

Select the specific label to edit it.

Labels

Partitions   Zones   Users

Area 1
01

Area 2
02

+ Add Label

Fill in the fields and press "Save" to save the changes.

Edit partition

Code
01

Label
Area 1

Save

You can delete permanently this label from here

Delete

LABELS (SHORTCUT)

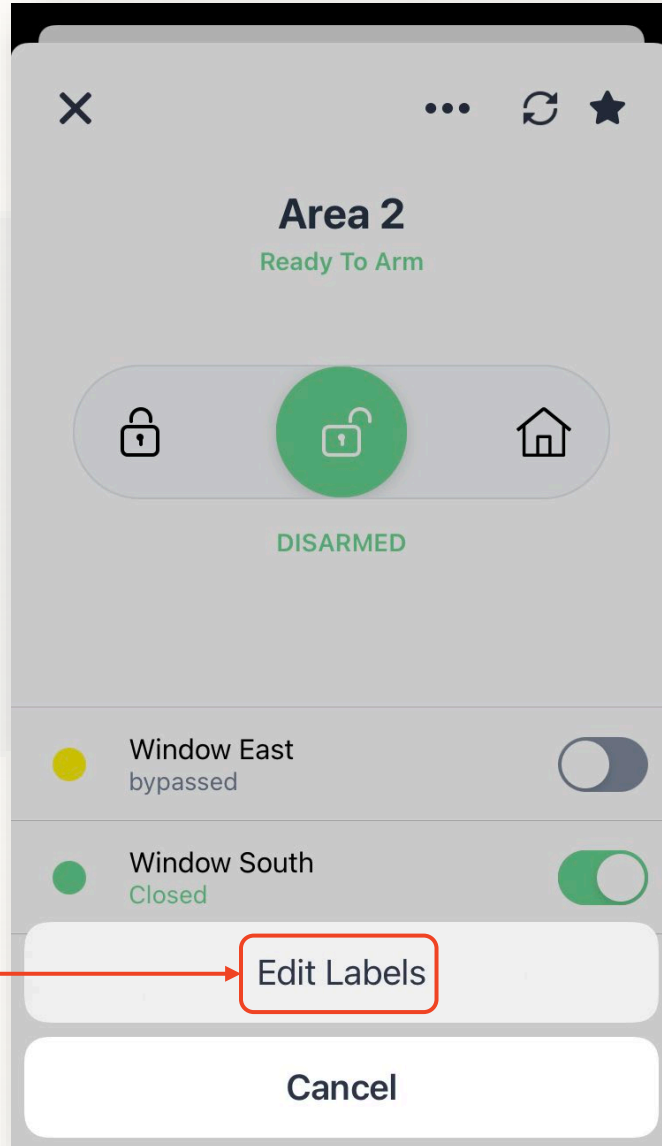**Select the arrow button to edit a specific partition.**
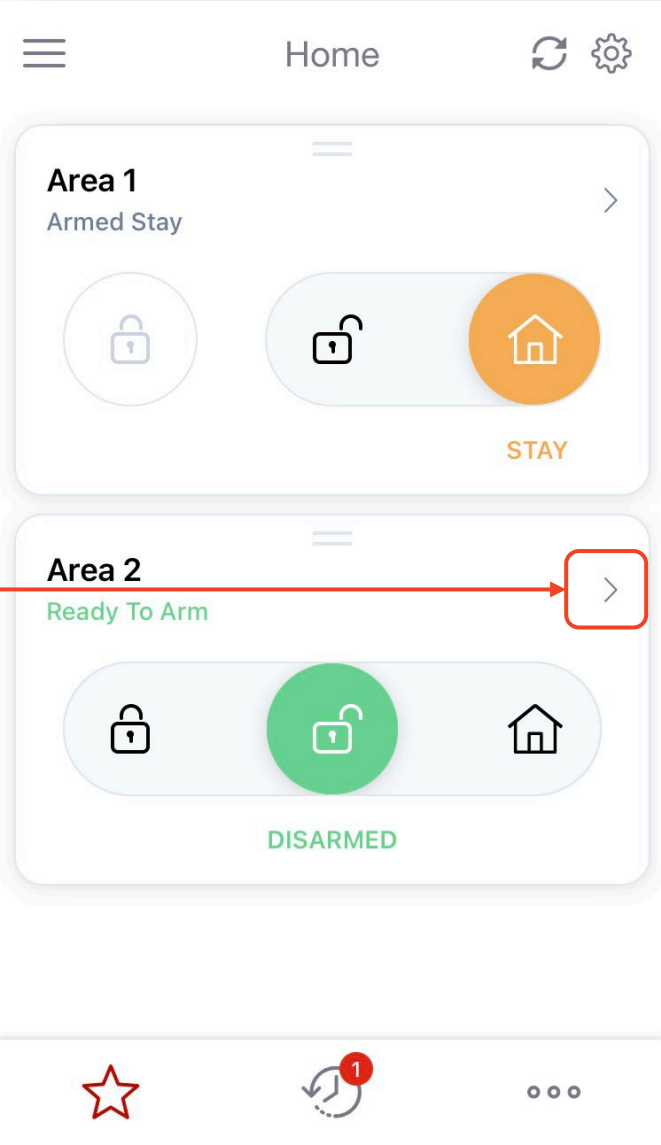
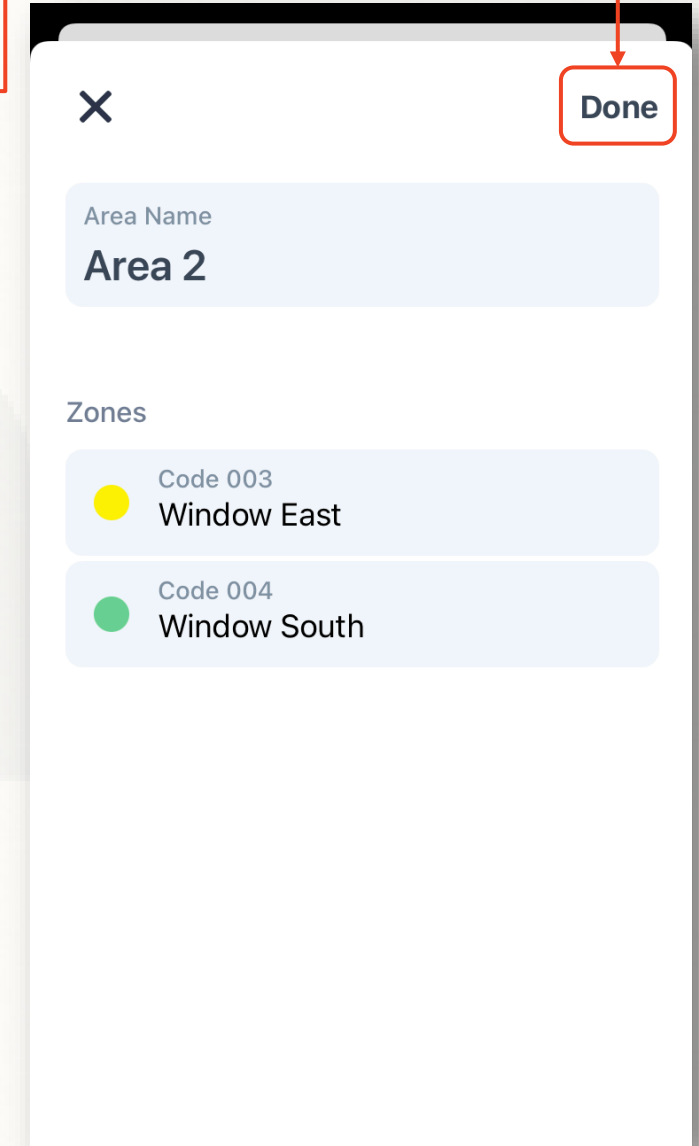**Select the "Edit" button to edit the labels of the partition.**
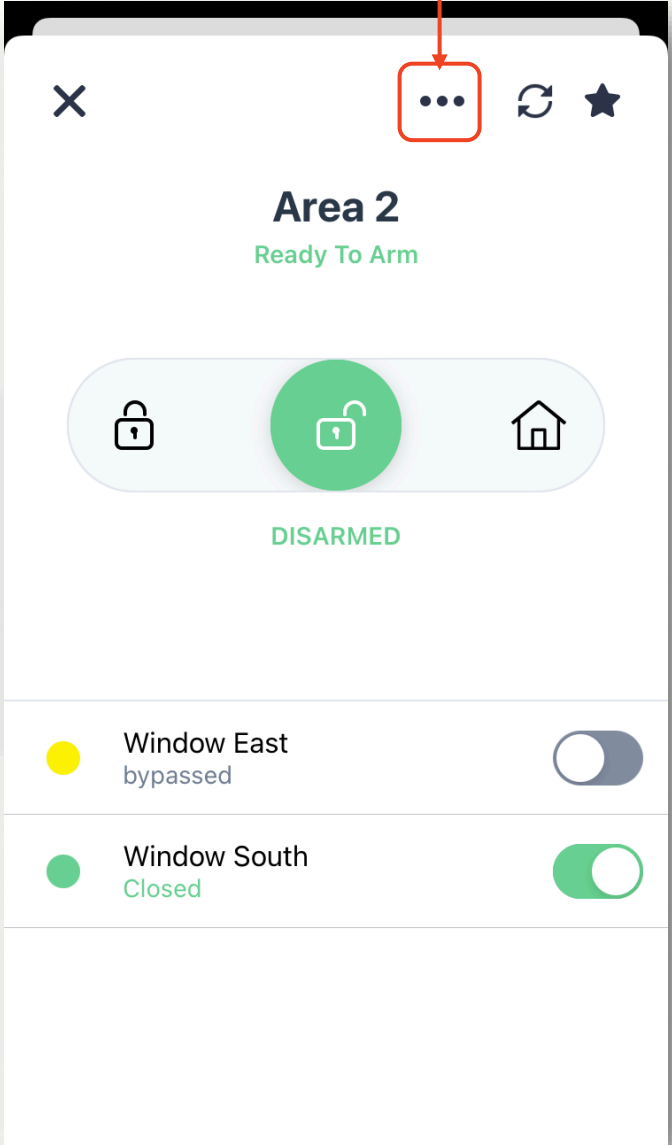
LABELS (SHORTCUT)

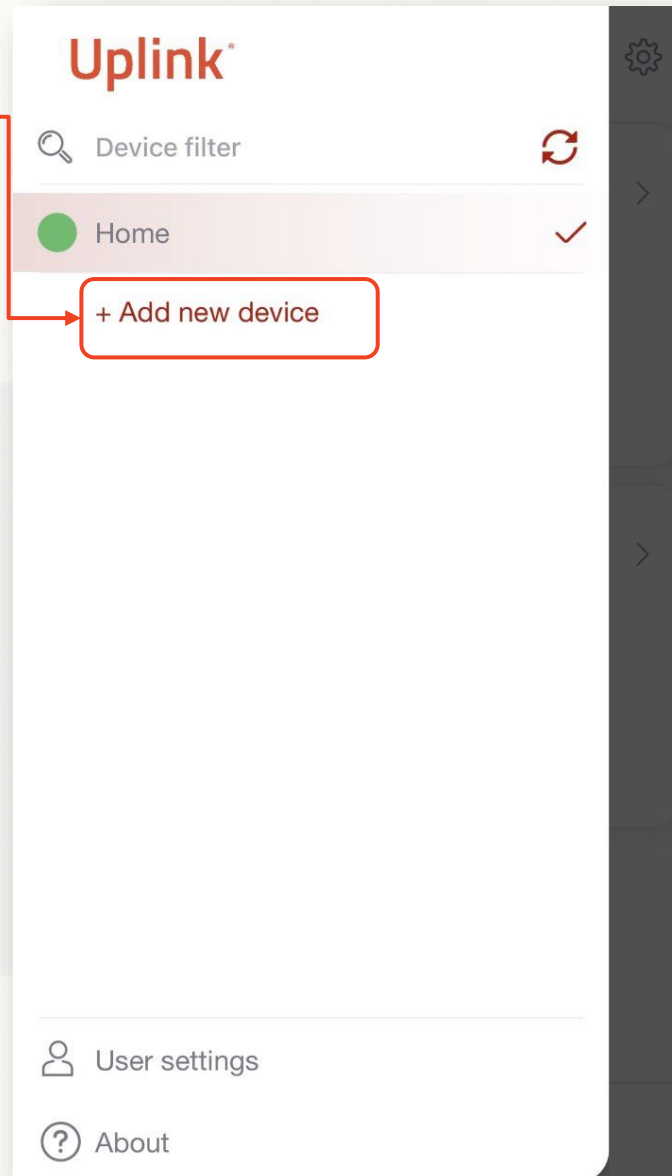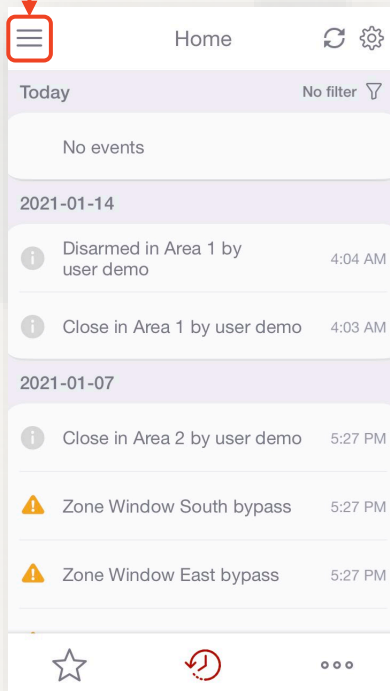**Press "Edit labels" to confirm you want to edit them.**
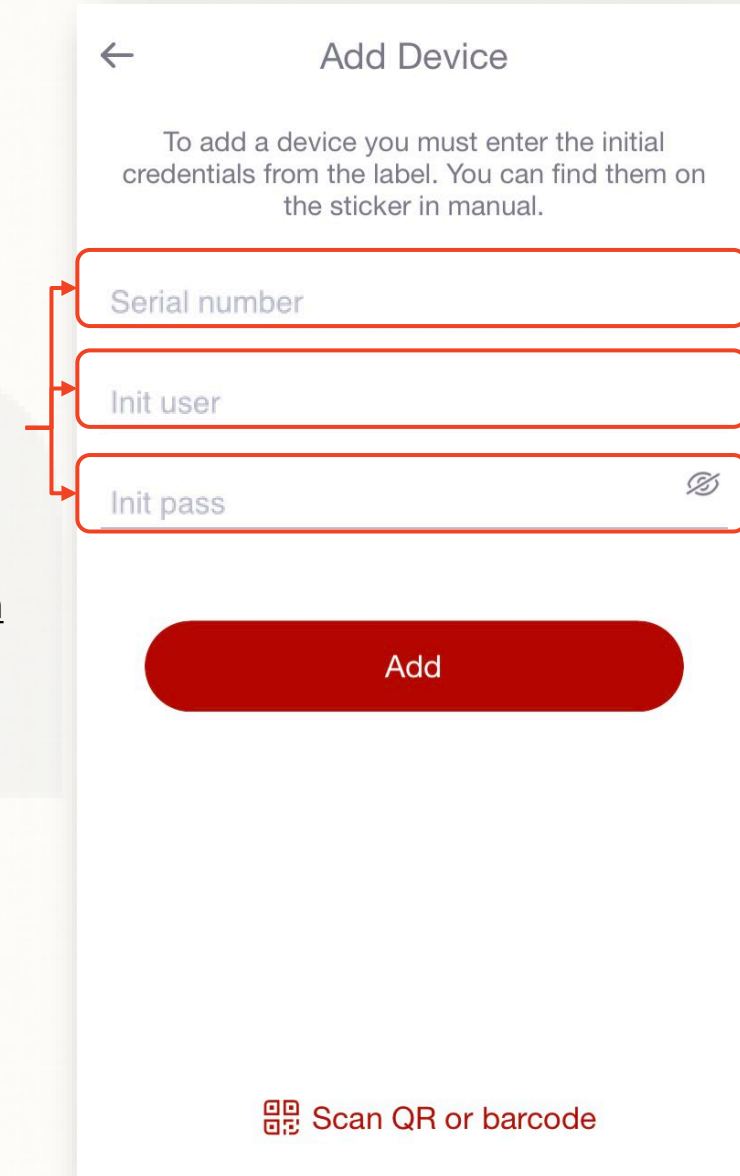
Type the changes and press "Done" to save them.

ADDING MORE DEVICES TO YOUR ACCOUNT

Go to "Add new device" if you want to manage additional devices from the same account.

Uplink

Device filter

● Home ✓

+ Add new device

≡ Home ↻ ⚙

Today No filter ▽

No events

2021-01-14

ⓘ Disarmed in Area 1 by user demo 4:04 AM

ⓘ Close in Area 1 by user demo 4:03 AM

2021-01-07

ⓘ Close in Area 2 by user demo 5:27 PM

⚠ Zone Window South bypass 5:27 PM

⚠ Zone Window East bypass 5:27 PM

☆ 🕘 ○○○

👤 User settings

? About

For new devices: Enter the serial number of the device that you want to add to this account and the login credentials that comes on the device's manual.

For devices that have already been in use: You will have to provide the current username and password.

← Add Device

To add a device you must enter the initial credentials from the label. You can find them on the sticker in manual.

Serial number

Init user

Init pass ⦸

Add

⬛ Scan QR or barcode

HISTORY OF EVENTS

Select "Events" from the main screen to see a list of the events back in time.

The history of events is kept for 12 months.